## WHIRLPOOL® AIR CONDITIONER WARRANTY

#### **FIVE YEAR FULL WARRANTY**

For five years from the date of purchase, when this air conditioner (excluding air filter) is installed, operated and maintained according to instructions attached to or furnished with the product, we at Whirlpool Corporation or Whirlpool Canada LP will repair or replace the product at our discretion to correct defects in materials or workmanship in the mechanical or electrical controls and in the sealed refrigeration system, including the compressor, evaporator, condenser, dry-strainer and connection tubing. Service must be provided by a Whirlpool designated service company.

#### 30 DAY LIMITED WARRANTY ON AIR FILTER

For 30 days from date of purchase, when this air conditioner is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP will pay for replacement air filter to correct defects in materials or workmanship.

### Whirlpool Corporation or Whirlpool Canada LP will not pay for:

- 1. Service calls to correct the installation of your air conditioner, instruct you on how to use your air conditioner, to replace house fuses or correct house wiring or reset circuit breakers, or to clean or replace owner accessible air filters.
- 2. Repairs when your air conditioner is used in other than normal, single-family household use.
- 3. Damage resulting from accident, alteration, misuse, abuse, fire, floods, acts of God, improper installation not in accordance with local electrical and plumbing codes, or use of products not approved by Whirlpool Corporation or Whirlpool Canada LP.
- 4. Replacement parts or repair labor costs for units operated outside the United States or Canada.
- 5. Pickup and delivery. Your air conditioner is designed to be repaired in the home.
- 6. The removal and reinstallation of your air conditioner if it is installed in an overhead or other inaccessible location or is not installed in accordance with published installation instructions.
- 7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
- 8. In Canada, travel or transportation expenses for customers who reside in remote areas.

# WHIRLPOOL CORPORATION OR WHIRLPOOL CANADA LP SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state and province to province.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized Whirlpool dealer to determine if another warranty applies.

If you need service, first see "Troubleshooting." Additional help can be found by checking "Assistance or Service," or by calling our Customer eXperience Center at **1-800-253-1301**, from anywhere in the U.S.A. or write: Whirlpool Corporation, Customer eXperience Center, 553 Benson Road, Benton Harbor, MI 49022-2692.

For service in Canada, call **1-800-807-6777**. Whirlpool Canada LP designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada. If you need further assistance, you can write to Whirlpool Canada LP with any questions or concerns at: Customer Interaction Centre, Whirlpool Canada LP, 1901 Minnesota Court, Mississauga, Ontario L5N 3A7. Please include a daytime phone number in your correspondence.

Keep this warranty and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your air conditioner to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number.

Dealer name	 	
Address	 	
Phone number	 	
Model number	 	
Serial number	 	
Purchase date		

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