



**Our sustainability goals by the year 2020:**

- Zero carbon footprint
- Zero landfill
- Zero hazardous waste generation
- Zero air emissions (VOCs)
- Zero process water use
- 100 percent green electrical energy use
- Company buildings constructed to a minimum LEED Silver certification
- 100 percent of sales from DfE approved products



**Environmental Product Summary**  
**Thrive™ Portfolio**

**Flo™ Monitor Arm**

**Design Story: Taking monitor arms in a new direction**

The Flo monitor arm was designed by Peter Bosson of Colebrook Bosson Saunders, a Herman Miller company. Flo allows a flat screen to be used in either an upright viewing position, at desktop level as a touch screen, or anywhere in between. The constant objective throughout the design process was to keep the shape, surfaces, and joints as simple and pure as they could possibly be. Through ingenious design, Flo offers maximum performance with the minimum number of parts. The exterior is of equally pure design with clean surfaces, few visible parts, and a minimalist, streamlined appearance.

**Herman Miller's Design Protocol**

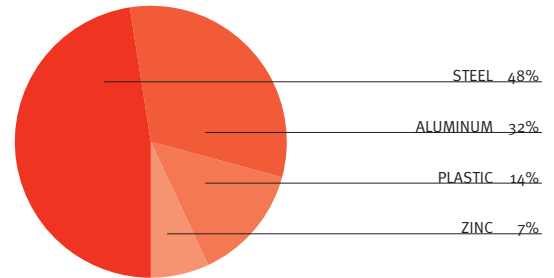
Our commitment to incorporate sustainability naturally includes minimizing the environmental impact of each of our products. Our Design for Environment team (DfE) applies environmentally sensitive design standards to both new and existing Herman Miller products, utilizing the McDonough Braungart Design Chemistry (MBDC) Cradle to Cradle<sup>SM</sup> Design Protocol.

Cradle to Cradle Design Protocol goes beyond regulatory compliance to thoroughly evaluate new product designs in three key areas:

- *Material Chemistry and Safety of Inputs*—What chemicals are in the materials we specify, and are they the safest available?
- *Disassembly*—Can we take products apart at the end of their useful life, to recycle their materials?
- *Recyclability*—Do the materials contain recycled content, and more importantly, can the materials be recycled at the end of the product's useful life?

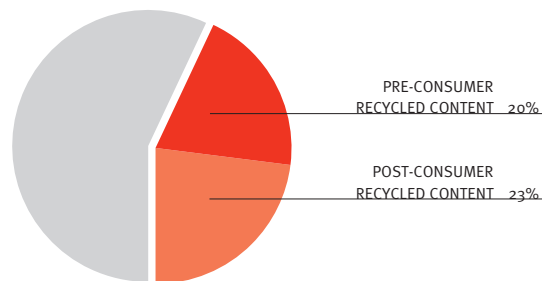
**Material Content**

Flo's components are constructed from steel, aluminum, plastic, and zinc.



Flo is **99 percent recyclable** at the end of its useful life.

Flo is comprised of **43-percent recycled** materials. This figure breaks down to 23-percent post-consumer and 20-percent pre-consumer recycled content.



- Steel components contain approximately 90 percent recycled content and are 100 percent recyclable.
- Aluminum components contain 80% recycled content and are 100 percent recyclable.
- Most metal components have a powder-coat paint finish that emits negligible volatile organic compounds (VOCs).
- *Returnable Packaging*—Packaging materials for Flo monitor arms include corrugated cardboard and polyethylene stretch wrap. These materials are part of a closed-loop recycling system, meaning they can be recycled repeatedly.



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## Flo™ Monitor Arm

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–Whenever possible, shipments between Herman Miller and its suppliers include the use of pallets and other returnable packaging to minimize waste.

### Manufacturing Process

- *ISO*—Flo monitor arms are manufactured in an ISO 9001 facility, which is currently working on ISO 14001 certification.
- *Worker Health and Safety*—Herman Miller strives to meet or exceed OSHA standards.

### Product Performance

- Backed by Herman Miller's 12-year, 24/7 warranty.

### Indoor Air Quality

Flo monitor arms are GREENGUARD® certified as a low-emitting product that meets current indoor air quality standards.

### Corporate Environmental Policy

For more information on Herman Miller's Corporate Environmental Policy and other environmental efforts, visit the "About Us – Environmental Advocacy" section of [HermanMiller.com](http://HermanMiller.com).

### Supplier Support

At Herman Miller, we are committed to working closely with our suppliers to reduce our collective impact on the environment. We not only encourage our suppliers to minimize their operations' environmental impacts, but require they assist us in decreasing our facilities' negative environmental effects, as well.

### LEED

Flo monitor arms may contribute to LEED credits due to their returnable/reusable packaging, durability, pre-consumer recycled content, post-consumer content, and GREENGUARD certification. Depending on location, Flo also may contribute to a LEED Regional Materials credit. Please refer to <http://hermanmiller.com/ecoScorecard> or contact your Herman Miller representative for detailed LEED information.

***It's important to note that no interior furnishings, individually or collectively, can guarantee a specific number of points for LEED certification.***

Herman Miller complies with the Federal Trade Commission's Part 260 Guides for the Use of Environmental Marketing Claims.