# CertainTeed

# Ecophon® Acoustical Ceilings 10 Year Limited Warranty

CertainTeed Ceilings Corporation, subject to the conditions and limitations set forth below, warrants its Ecophon® resin bonded fiberglass ceiling system to be free from manufacturing defects for a period of 10 years following installation.

### TERMS AND CONDITIONS

Should any manufacturing defect occur during said 10-year period, CertainTeed will provide replacement ceiling system material to the original purchaser of the material or a subsequent owner of the building if the portion of the system is determined to be defective; but not including labor costs and tear-out costs incurred in removal of defective material or installing the replacement material. In lieu of providing replacement material CertainTeed reserves the right to, at its sole discretion, refund that amount paid for the defective material (excluding costs to install).

In the event of ceiling system material replacement pursuant to the above terms, the original warranty shall apply to the replacement material and will extend for the balance of the warranty period in effect at the same time the material proved defective. Ceiling system material shall not be considered defective with respect to color, so long as the color at the time of installation does not vary unreasonably from the material sample.

### LIMITATIONS

CertainTeed shall not be liable for, and this warranty does not apply to, any failure, defect or damage resulting from or connected with: misuse, abuse, neglect or improper handling or storage, improper installation or maintenance, or installation not in strict adherence to written instructions; fire, earthquake, lightning, hurricane, tornado or other violent storm or casualty, or other acts of God; defects in, failure of or damage caused by materials used as a ceiling base upon which ceiling system is installed or by movement, distortion, cracking or settling of walls or foundation of the building; exposure to harmful chemicals; or any other cause such as normal wear and tear, not involving inherent manufacturing defects in the material supplied by CertainTeed. This warranty does not apply to material which has been painted, varnished or similarly coated over the manufacturer's original finish.

CertainTeed reserves the right to discontinue or modify any of its products, including the color thereof, without notice and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

### OTHER CONDITIONS

This warranty is expressly in lieu of all other oral or written warranties, liabilities or obligations of CertainTeed. In no event shall CertainTeed be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any person therein, resulting from the breach of any warranty set forth herein. No field representative or distributor or dealer of CertainTeed is authorized to make any change or modification to this warranty.

# WHAT THE CUSTOMER MUST DO

To obtain performance under this warranty, the purchaser shall notify CertainTeed in writing of any manufacturing defect within thirty days following its discovery and shall submit with such notification proof of date of purchase and ceiling panel system installation, in order to provide CertainTeed an opportunity to investigate the claim and examine the material claimed to be defective. All notifications shall be provided to: CertainTeed Ceilings Corporation, Technical Services Department, P.O. Box 860, Valley Forge, PA 19482 USA. CertainTeed shall then promptly inspect the claimed defect prior to the furnishing of any replacement material. Upon approval, and within a reasonable period of time, CertainTeed will provide the replacement material (or in lieu of providing replacement material shall refund the amount paid for the defective material) in accordance with the terms set forth above.

## EXTENDED WARRANTY FOR USE OF COMPLETE SYSTEM

Pursuant to the terms, conditions and limitations noted above, CertainTeed agrees to extend the length of the warranty period an additional 5 years (to a total of 15 years) when CertainTeed Ecophon ceiling panels are installed with a CertainTeed-approved suspension system.

Owner:		
Address:	City:	State/Province:
Zip/Postal Code:	_ Country:	
Contractor/Installer:		_ Date Installed:



CertainTeed Ceilings Corporation, P.O. Box 860, Valley Forge, PA 19482, U.S.A.

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