

Warranty Overview

We stand behind every product we offer with warranty specifications that not only adhere to industry mandates, but are raised to meet our own standards of good business practices and good stewardship of our resources.

The following indications apply to all Bentley Prince Street carpet products:

- **Smoke Density** – carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.
- **Materials and Workmanship** – 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.
- **Radiant Panel** – carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.
- **Static Discharge** – 10 years from the date of invoice, 15 years from date of invoice for carpet products with Moisture Guard and for NexStep Cushion Bac carpet tile, that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Product-specific coverage is available for the following:

High PerformancePC backing – 12'6" carpet products
10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

Prestige PlusRC™ – 12'6" carpet products
10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

Prestige PlusRC™ 100 – 12'6" carpet products
10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

Optimum BarrierRC™
15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

Optimum BarrierRC™ Cushion
15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

NexStep® Cushion Bac Tile
15 Years – Lifetime Performance Aspects (Curl, Cup, Dome)

Unitary
15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

Moisture Loc
15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

Surface Wear: warrants that yarn loss during the warranty period will not exceed 10 percent by weight of face fiber as a result of abrasion, under ordinary indoor commercial use in direct glue applications.

Edge Ravel: warrants there will be no excessive yarn unraveling along the edges during the warranty period under ordinary indoor commercial use in direct glue applications.

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Stability: warrants the tiles not to shrink or stretch when properly installed and maintained and used in normal applications.

NOTE: THE ABOVE INFORMATION CONSTITUTES ONLY A GENERAL OVERVIEW OF OUR WARRANTIES; IT DOES NOT CONSTITUTE A WARRANTY. CERTAIN CONDITIONS, LIMITATIONS AND EXCLUSIONS APPLY TO EACH OF OUR WARRANTIES. FOR A FULL DESCRIPTION OF SPECIFIC WARRANTY COVERAGES, CONDITIONS, LIMITATIONS AND EXCLUSIONS, PLEASE REFER TO THE STANDARD PRINTED WARRANTIES FOR OUR PRODUCTS.

More Information

Bentley Prince Street
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Warranty – High PerformancePC

Product Warranty for Carpet with High PerformancePC Backing

Bentley Prince Street, Inc. carpet products are made with its High PerformancePC Backing system and are warranted by the manufacturer in accordance with the following terms and conditions:

10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

The manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing or tuft pull problems under ordinary indoor commercial use in direct-glue applications. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

The manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, the manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If the manufacturer determines that repair or replacement is not reasonably feasible, the manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. The manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without

Warranty – High PerformancePC

limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

THE WARRANTY, REMEDY AND LIMITS OF LIABILITY CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, REMEDIES AND LIABILITIES, WHETHER EXPRESS OR IMPLIED. THE MANUFACTURER MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES THAT MAY ARISE BY OPERATION OF LAW, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ITS PRODUCTS FOR ANY PARTICULAR PURPOSES. THE MANUFACTURER WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY CASE.

Warranty – Prestige PlusRC™

Product warranty for carpet with Prestige PlusRC™

Bentley Prince Street, Inc. broadloom carpet products in 12' or 12'6" widths with Prestige PlusRC are warranted by the manufacturer in accordance with the following terms and conditions:

10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

Manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing, or tuft bind problems in normal indoor commercial use. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

Manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

Manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

Manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

Manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If manufacturer determines that repair or replacement is not reasonably feasible, manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. Manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – Prestige PlusRC™

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – Prestige PlusRC 100™

Product warranty for carpet with Prestige PlusRC 100™

Bentley Prince Street, Inc. broadloom carpet products in 12' or 12'6" widths with Prestige PlusRC are warranted by the manufacturer in accordance with the following terms and conditions:

10 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

Manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing, or tuft bind problems in normal indoor commercial use. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

Manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

Manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

Manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

Manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If manufacturer determines that repair or replacement is not reasonably feasible, manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. Manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – Prestige PlusRC 100™

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – Optimum BarrierRC™

Product warranty for carpet with Optimum BarrierRC™

Bentley Prince Street, Inc. carpet products made with Optimum BarrierRC backing system are warranted by the manufacturer in accordance with the following terms and conditions:

15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will resist moisture penetration through the backing material and will not suffer excessive surface wear, edge ravel, delamination from primary backing or tuft pull problems under ordinary indoor commercial use in direct-glue applications. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

The manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, the manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If the manufacturer determines that repair or replacement is not reasonably feasible, the manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. The manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – Optimum BarrierRC™

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – Optimum BarrierRC™ Cushion

Product warranty for carpet with Optimum BarrierRC™ Cushion backing

Bentley Prince Street, Inc. carpet products made with Optimum BarrierRC Cushion backing system are warranted by the manufacturer in accordance with the following terms and conditions:

15 Years – Surface Wear, Edge Ravel, Delamination, Tuft Bind and Moisture Resistance

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will resist moisture penetration through the backing material and will not suffer excessive surface wear, edge ravel, delamination from primary backing or tuft pull problems under ordinary indoor commercial use in direct-glue applications. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

The manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, the manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If the manufacturer determines that repair or replacement is not reasonably feasible, the manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. The manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – Optimum BarrierRC™ Cushion

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – NexStep®

Product warranty for carpet tile with NexStep cushion backing

Bentley Prince Street, Inc. carpet tile products with NexStep® cushion backing are warranted by the manufacturer in accordance with the following terms and conditions:

15 Years – Surface Wear, Edge Ravel, Delamination, Shrinking and Stretching

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing, or excessive shrinking or stretching in normal indoor commercial use. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

The manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, the manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If the manufacturer determines that repair or replacement is not reasonably feasible, the manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. The manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – NexStep®

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation, flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying the manufacturer of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – Unitary

Product Warranty for Carpet with Unitary Backing

Bentley Prince Street, Inc. carpet products made with Unitary Backing system are warranted by the manufacturer in accordance with the following terms and conditions:

15 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing or tuft pull problems under ordinary indoor commercial use in direct-glue applications. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

The manufacturer warrants that the carpet products as sold have a Critical Radiant Flux of 0.45 W/cm² (Class I) or better using test method ASTM E 648, Critical Radiant Flux of Floor Covering.

Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

If a carpet product fails to meet this warranty, the manufacturer will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If the manufacturer determines that repair or replacement is not reasonably feasible, the manufacturer will refund that portion of the product purchase price allocable to the affected areas; provided that any refund on a claim made more than 2 years after the date of invoice will be prorated to reflect beneficial use prior to the claim. This is the exclusive remedy for claims related to the carpet products. The manufacturer's liability is limited to repair, replacement or refund as stated herein and, for example, does not include costs associated with moving furniture, partitions, fixtures or equipment as necessary to allow repair or replacement.

Warranty – Unitary

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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Warranty – Moisture Loc

Product Warranty for Carpet with Moisture Loc Backing

Bentley Prince Street, Inc. carpet products made with Moisture Loc Backing system are warranted by the manufacturer in accordance with the following terms and conditions:

15 Years – Surface Wear, Edge Ravel, Delamination and Tuft Bind

The manufacturer warrants for a period of 15 years from the date of invoice that the carpet products will not suffer excessive surface wear, edge ravel, delamination from primary backing or tuft pull problems under ordinary indoor commercial use in direct-glue applications. Excessive surface wear means loss of more than 10-percent by weight of face fiber as a result of abrasion.

Materials and Workmanship

The manufacturer warrants for a period of 2 years from the date of invoice that the performance of the carpet products will not be adversely affected by defects in the materials or workmanship used in manufacture.

Static Discharge

The manufacturer warrants for a period of 10 years from the date of invoice that the carpet products will not generate static discharges exceeding 3.5 kV at 70 degrees Fahrenheit and 20-percent relative humidity, using test method AATCC 134, Electrostatic Propensity of Carpets.

Radiant Panel

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Smoke Density

The manufacturer warrants that the carpet products as sold have a measure of 450 or less using test method ASTM E 662, Specific Optical Density of Smoke.

Remedy, Limitations and Exclusions

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Warranty – Moisture Loc

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, neglect, improper maintenance, improper installation (including without limitation failure to use direct-glue), flood/excessive moisture, or use of footgear with cleats, spikes, skates, blades or similar projections. Failure to comply strictly with Bentley Prince Street's installation and maintenance instructions and recommendations shall void warranty coverage for all affected carpet products. Pooling, shading, watermarking, pile reversal, pile crush, dye lot differences and soiling are not manufacturing defects and are not covered by this warranty. Bentley Prince Street Healthbond adhesives are approved for use with Bentley Prince Street products. Problems arising from use of non-approved adhesives will void warranty coverage. Coverage under this warranty is conditioned upon buyer promptly notifying Bentley Prince Street of the warranty claim in writing within the applicable warranty period at the following address: Bentley Prince Street Quality Claims Department, 1503 Orchard Hill Road, Lagrange, GA 30240.

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