



## Case Study

## The Bank of Holland

### Customer

The Bank of Holland

*An independent full-service financial institution with an emphasis on business customers.*

### Dealer

Modern Office Interiors

### Design

Marife VanderSchuur and Elizabeth Wiel, Trendway

### Location

Grand Haven, Michigan

### The Challenge:

- Create an attractive, upscale environment that combines modern attitude with a traditional feel.
- Provide a welcoming environment for The Bank of Holland's distinctive, personalized approach to their customers.
- Create a functional workspace that supports the needs of a private financial services business.
- Integrate movable walls into the environment to save time and reduce waste.





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*Capture creates beautiful and highly functional transactional teller stations. Special Intrinsic standing-height welcome station greets customers.*



*Volo private offices offer upscale, light-filled spaces perfect for consulting with customers. Volo can offer the degree of visual and auditory privacy required.*

When the The Bank of Holland opened a new branch in Grand Haven, their goal was a clean, streamlined interior to complement the renovated historic space they had chosen. Trendway's new Capture™ System and Volo™ Movable Walls offered the perfect solution.

Three Capture "teller stations" are positioned to greet customers. Volo panels enclose private offices furnished with freestanding Trig® elements. Volo also beautifully defines several conference areas.

Throughout the space, different height panels and glazing choices are used to provide the privacy needed within each area. Volo Walls also provide the degree of acoustic privacy required.

The space features several unique custom solutions developed to meet the bank's specific needs.

"It was very helpful that the decision makers were open to ideas in terms of design layout, colors, and new ways of working", says lead designer Marife VanderSchoor. "Collaboration was definitely key".

"All the finishes work together," designer Elizabeth Wiel explains. "And our different products integrate to create solutions and meet different budget requirements. It's a huge advantage to working with Trendway."

"The project was a real challenge," admits Jana Potts, The Bank of Holland Facilities Manager. "But we really, really love the results."