



To register your product warranty under the terms of Altro's North American Limited Product Warranty, complete the form below, save and email to [support@altrofloors.com](mailto:support@altrofloors.com) or you can choose to print and mail or print and fax.

## Warranty Form

Altro Whiterock™ + Altro Whiterock Chameleon

20 year warranty

Altro trading as ('Altro') warrants that, in the event that Altro Whiterock™ or Altro Whiterock Chameleon requires replacement due to a defect in the product (within 20 years from the date of application), anywhere within North America, the defective product will be replaced free of charge provided that:

- It has been installed by a professional installer that has completed the Altro Whiterock Installation Clinic.
- The instructions detailed in the Altro Whiterock Installation Guide were followed. Failure to install using the complete Altro Whiterock system will void the limited product warranty.
- Altro Whiterock Chameleon is not recommended to be installed in direct or strong sunlight.
- It has been subjected to only normal wear and to no physical or chemical abuse.
- The registration form has been submitted to Altro fully completed within three months of installation.

This Warranty does not extend to marking from burning agents, staining of the surface of the material or failure of or damage to the material due to circumstances beyond the control of Altro, including failure due to excessive moisture, vapor pressure or alkaline reactions, structural movement or substrate deterioration of the wall and spillages of chemicals to which Altro Whiterock or Altro Whiterock Chameleon have no or limited resistance.

- Any claim made under this warranty shall be investigated by Altro.
- Altro's liability is limited to supplying, free of charge, sufficient material to replace that found to be defective.
- All purchases of Altro Whiterock & Altro Whiterock Chameleon are subject to the terms and conditions of sale of Altro as amended by the terms of this warranty.
- Nothing in this warranty affects your statutory rights as a customer.

PROJECT: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
CITY: \_\_\_\_\_  
STATE/PROV: \_\_\_\_\_ ZIP/POST: \_\_\_\_\_

### Altro USA

80 Industrial Way  
Wilmington, MA 01887  
USA  
T: 800.377.5597  
F: 978.694.0433  
[support@altrofloors.com](mailto:support@altrofloors.com)

### Altro Canada

6221 Kennedy Road, Unit 1  
Mississauga, ON L5T 2S8  
Canada  
T: 800.565.4658  
F: 905.564.0750  
[support@altrofloors.com](mailto:support@altrofloors.com)

SPECIFYING AUTHORITY/CUSTOMER: \_\_\_\_\_  
INSTALLED BY (CONTRACTOR): \_\_\_\_\_  
INSTALLATION DATE: \_\_\_\_\_ AREA TYPE: (ex. operating room) \_\_\_\_\_  
PRODUCT: ☐ Altro Whiterock ☐ Altro Whiterock Chameleon QUANTITY: \_\_\_\_\_  
SERIAL # \_\_\_\_\_

WARRANTY RETURN INFORMATION: \_\_\_\_\_  
NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE/PROV: \_\_\_\_\_ ZIP/POST: \_\_\_\_\_  
EMAIL: \_\_\_\_\_ FAX: \_\_\_\_\_  
SIGNATURE: \_\_\_\_\_

Warranty #: \_\_\_\_\_  
Date: \_\_\_\_\_  
Signature: \_\_\_\_\_

THIS AREA TO  
BE COMPLETED  
BY ALTRO