

LVT ADHESIVE WARRANTY

XL Brands Limited Warranty—Milliken LVT Adhesive

Milliken LVT Adhesive, as manufactured by XL Brands, is warranted for installing current Milliken Luxury Vinyl Tile when applied to on or above grade concrete substrates with pH between 7.0—10.0, and 85% in-situ relative humidity. The current Product Label and Product Data instructions must be followed, and all substrate preparations, moisture and pH tests, and installation procedures comply with the standards set by current product label instructions, CRI 104, and Milliken installation guidelines.

Testing for concrete in-situ Relative Humidity is required to be done both in accordance with the latest edition of ASTM F2170. The Warranty covers only the adhesive bond and does not include responsibility for problems due to dimensional stability of the carpet tiles, or effects to the carpet tiles from exposure to conditions for which they were not designed. The substrate must be monitored prior to the installation to ensure that the temperature is at least 5° F. higher than the dew point, and that the substrate is visibly dry.

If these procedures and guidelines have been followed, and substrate moisture and pH test results fall into the specified ranges, a performance warranty shall apply and is as follows:

XI Brands Limited Warranty

If an installation failure occurs within 3 years from the date of installation as a direct result of the use of defective Milliken LVT Adhesive, XL Brands will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by XL Brands at its sole discretion. XL Brands specifically excludes any other warranty, express or implied, including merchantability and fitness for particular purpose extending beyond the term of this written warranty and is not liable for any other damages or losses including consequential or incidental damages.

For this warranty to be valid, Milliken LVT Adhesive should be used only for the purposes stated on the product description and be used within one year of the date of manufacture and be applied in accordance with product application instructions. Any other products used in conjunction with Milliken LVT Adhesive are required to be certified compatible.

If the concrete slab is below or partially below grade, experiencing hydrostatic pressure, or moisture testing higher than 85% in-situ Relative Humidity per ASTM F2170, the slab should be treated by some other method and is not covered by this warranty. This warranty does not cover improper installation of the floor covering material or defective floor covering material; installation problems associated with: substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture or pH levels (be sure to perform tests first and take corrective measures before installation); improper maintenance; differences in color between flooring products and samples or photographs; indentation from improper loading including rolling loads, chairs or other furniture; failure of the flooring to adhere to the substrate due to, for example, moisture, alkaline or hydrostatic pressure from the substrate; or inappropriate end-user activities. Claimant is required to maintain written documentation of substrate moisture and pH testing.

XL Brands will not warranty installations on substrates with existing sealers, curing compounds or coatings that interfere with the adhesive bond, where silicates have been applied or entrained or where adhesive cleaners or removers have been applied. Problems associated with defective or dimensionally unstable floor covering, substrates, and underlayment are not covered. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To file a claim contact your retailer or for other information you may contact XL Brands toll free at 800-367-4583.

Milliken LVT Adhesive - Other Conditions and Exclusions Not Covered by this Warranty are:

- Installations on substrates that were not properly tested and prepared as instructed.
- Problems with installations on substrates that have been chemically cleaned, or where silicates, or other sealers or curing agents have been applied or entrained.
- Installations over substrates where hydrostatic pressure exists, or moisture readings are higher than specified for adhesive product.
- Installations over substrates with a surface pH test above that specified for the adhesive product.
- Failure of claimant to have records of moisture and alkalinity testing taken prior to the installation.
- Installation failures due to outside sources of water, such as where outside grade is above substrate, moisture or ground water intrusion caused by faulty (or lack of) a vapor retarder under the concrete substrate slab per ASTM E1745, sprinklers soaking ground at the building foundation, overflow drains not directed away from the foundation, flooding or other natural disasters or weather conditions.
- Installations taken up or replaced prior to inspection by authorized XL Brands personnel.
- Problems with floor covering installations on chemically cleaned substrates, or from the use of improper cleaning methods.
- Failure of leveling or patch compounds of any kind.
- Damage caused by expansion joints or other structural areas.