InPro's Architectural Signage
Frequently Asked Question

What is PETG?

This is the base material that Signscape uses for our photopolymer and digitally printed signs. PETG is a is a thermoplastic polymer resin of the polyester family. The material is extruded into sheets and is transparent. PETG contains a minimum of 40% post-industrial recycled content which is resilient and shatter proof.

What is Photopolymer?

Interior grade photopolymer is a nylon based material that is processed and hardened using UV Light. It can be bonded to a number of different substrates and thickness. Signage made with Photopolymer are vandal resistant, UV stable and the perfect sign solution for environmentally conscious customers.

What is Dibond?

Dibond is the industry's leading aluminum composite material. It is comprised of two, pre-painted aluminum panels with a solid polyethylene core. Inpro uses Dibond for our exterior signs because of its excellent durability, light weight and resistance to bowing. It can be cut to any shape and either painted or printed.

How do I send in my signage schedule?

Signscape prefers you send in your text in either a word or excel document. For detailed formatting questions, please speak a customer service representative for details. A properly formatted schedule helps the ordering process move faster!

Can you work with other laminates/materials?

Sure. For raised PVC signs, we use can use WilsonArt or Formica as backplates. For Photopolymer signs, we can use WilsonArt, Formica and Pionite laminates by adhering our photopolymer directly to the laminate.

Can you use my logo? What format do you need?

Absolutely. Signscape can add your custom logo to just any sign type that you want. For best results, please provide a vectorized file in .ai or .eps format. If you can't provide a vectorized logo, we can trace your logo for a nominal fee.

Can you do custom colors and is there a fee?

Yes and Yes. For our photopolymer signs, we can match paint from most major/national brands. We would just need either a color number or a physical sample. For printed signs, we can match to the Pantone Solid Color library or to any of Inpro's standard colors.

Do you provide installation?

Inpro does not does installs. However, we can recommend a local installer that you can contract with directly.

What are your lead times?

The lead time will vary based on the type of signs and the size of the project. Please speak to a sales rep for details

Can you provide takeoffs/estimates?

We have a fully staffed estimating department and can provide detailed estimates along with product placement drawings and takeoffs.

Do you offer signs for exterior applications?

Our Exterior Aluminum Photopolymer signs can provide ADA compliancy (with raised text and braille) for exterior applications. We can also provide aluminum signs with printed or applied vinyl letters and graphics.

Can you provide Evacuation and Life Safety Signs?

Most Definitely. We just need your floor plans (in .dwg or .dxf format) and a completed Evacuation Checklist (which can be provided by your sales rep). Based on the preferences selected in the checklist, we will design a custom floor plan to meet your needs. These signs can then be printed and inserted into our Informational Window signs or digitally printed and installed directly to the wall.

Are you signs compliant with ADA Regulations?

Absolutely. We have a full time design staff that keeps up with the latest regulations and guidelines. If your requested signs do not meet current ADA regulations, we will make sure to inform you and offer you a compliant version. Making ADA compliant signs is one of the foundations of our Signscape division.

What kind of warranty to do you offer on your signs?

Signscape offers a limited two year warranty on its products. We guarantee the product sold will be free of manufacturing and material defects.

What kind of shapes and sizes do you offer?

Signscape has over a dozen standard collection shapes and a wide range of standard sizes and configurations. If we don't have the size or shape your looking for, we can create a custom one just for you, but this does require additional lead time and cost. Please contact your sales rep or visit our website for more information.

Does Inpro provide inserts?

We do not provide the paper inserts for window signs, outside of Evacuation Plans. Inpro can provide you templates (in Microsoft Word) than can be easily edited, printed and trimmed, but we can't off them as part of the finished sign.

What is the largest/smallest sign you can make?

For PVC signs, we can do signs as large as 47" x 95". For photopolymer signage, whether interior or exterior, the max size would be 18" x 24".

Can you print to your Rigid Sheet Material?

You bet. Our digital print can print to a number of different substrates and materials. So if you have a logo or custom graphic that is too intricate to be done raised, we can still add it to your sign. With our custom color matching process, you can rest assure the appearance of printed graphic will match that of the raised ones.