

## **TECHNICAL MEMO**

RE: Maintenance Instructions for **Gyptone®** acoustic ceiling and wall panels

From: CertainTeed Ceilings Technical Services Phone: 800-233-8990

Email: ceilingstechnicalservices@certainteed.com

## **Handling**

Clean cotton gloves should be worn at all times when working on or with finished ceiling or wall panels. When ceiling panels are removed for access, they should be taken completely out of the grid and stored on a flat surface. Ceiling panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

## Cleaning

Gyptone surfaces can be vacuumed with a soft brush attachment as needed. The back of demountable ceiling panels can also be vacuumed if necessary. Stains and discoloration on the painted surfaces can be cleaned with a damp cloth and a very mild detergent similar to *Palmolive® pure + clear®* dishwashing liquid. Do not moisten panels excessively. Never soak panels with water. The use of chemical cleaning agents is not recommended. In cases of heavy soiling of the painted surface, repainting is recommended.

If any portion of this information provokes a question, please contact CertainTeed Ceilings Technical Services.