

# Suspension Systems

## 10-Year Limited Warranty

### PRODUCTS COVERED

This limited warranty covers the following Suspension Systems: Classic Hook, Classic Stab, Classic Aluminum Capped Hook, Classic Aluminum Capped Stab, Classic Environmental Stab, Cleanroom Stab, Elite Narrow Stab, Fire Secure Classic Stab, EZ Stab Bolt Slot System – 1/4" Reveal; EZ Stab Bolt Slot System – 1/8" Reveal; EZ Stab Tier Drop System, Cloud Perimeter Trim, Drywall System (G40), Drywall System (G90) and QuickSpan Locking Drywall System.

### 10 YEAR WARRANTY

CertainTeed Ceilings Corporation warrants for 10 years from the date of installation that its Ceiling Suspension Systems, described above, shall not incur 50% red rust as defined by ASTM B 117 test procedures during the 10 years of this limited warranty. This limited warranty is subject to further conditions outlined below:

### TERMS AND CONDITIONS

- 1) The Suspension Systems must be installed in accordance with ASTM C 636, all applicable CertainTeed Ceilings recommendations in effect at the time of installation, and installation procedures as described in the Ceiling Systems Handbook published by the Ceiling & Interior Systems Construction Association (CISCA).
- 2) The temperature where the Suspension System is installed must not exceed 104 degrees Fahrenheit (40 degrees C) and the relative humidity where the following Suspension Systems are installed should not exceed 95% for Classic Aluminum Capped System and Drywall System (G40), 100% for Classic Environmental System and Drywall System (G90), and 90% for all other Suspension Systems. Following installation, the environmental conditions where the Suspension System is installed must be controlled within these stated temperature and relative humidity limits. Any deviation from these limits in the building or portions of the building shall void the limited warranty.
- 3) With the exception of Drywall System (G90), these Suspension Systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the system.
- 4) With the exception of Drywall System (G90), these Suspension Systems must not come in contact with water or water vapor from any source including, but not limited to, condensation, leaking pipes, and/or ducts or steam.
- 5) Prior to installation, the Suspension Systems must be stored in a dry and clean area, protected from damage caused by rain, snow, and excessive moisture. The Suspension Systems also must be protected against damage, impacts, and abrasions while on the construction site.
- 6) With the exception of Drywall System (G90), the plenum must not be vented to the outside air in such a way as to allow humidity above warranty conditions to exist within the plenum.

**ANY DEVIATION FROM THE TERMS AND CONDITIONS ABOVE SHALL VOID THE WARRANTY.**

### EXCLUSIONS

This limited warranty does not provide coverage for and CertainTeed Ceilings will have no liability for any failure, defect or damage caused by situations or events beyond the covered conditions, including but not limited to damage caused by improper maintenance, abuse, and fire; exposure to smoke, fumes, chemical vapors, and vibration. This limited warranty does not provide coverage for normal wear and tear as determined by CertainTeed Ceilings. With the exception of Drywall System (G90), damage caused by exterior elements and freezing temperatures is not covered by this limited warranty.

### WHAT THE CUSTOMER MUST DO

Should the CertainTeed Ceilings Suspension System incur at least 50% red rust during the warranty period, written notice must be given to CertainTeed within 30 days after first observing this condition to the following address: CertainTeed Ceilings, Technical Services, 20 Moores Road, Malvern, PA 19355. If upon investigation, CertainTeed finds that the red rust is caused by manufacturing defects and is covered under this warranty, the customer's sole remedy and CertainTeed's sole liability shall be limited to CertainTeed furnishing a replacement Suspension System, determined by CertainTeed to be of the same or similar type and grade in an amount equal to that which CertainTeed found to be defective. CertainTeed shall not be responsible for any costs related to the installation, removal or replacement of Suspension Systems.

### EXCLUSIVE WARRANTY AND LIMITATION OF LIABILITY

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO THE FURNISHING OF REPLACEMENT PANELS AND/OR SUSPENSION SYSTEMS AND SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. CERTAINTEED RESERVES THE RIGHT TO DISCONTINUE OR MODIFY ANY OF ITS PRODUCTS, INCLUDING THE COLOR THEREOF, WITHOUT NOTICE AND SHALL NOT BE LIABLE AS A RESULT OF SUCH DISCONTINUANCE OR MODIFICATION, NOR SHALL CERTAINTEED BE LIABLE IN THE EVENT REPLACEMENT MATERIAL VARIES IN COLOR IN COMPARISON TO THE ORIGINAL PRODUCT. IF CERTAINTEED REPLACES ANY MATERIAL UNDER THIS WARRANTY, IT MAY SUBSTITUTE PRODUCTS DESIGNATED BY CERTAINTEED TO BE OF COMPARABLE QUALITY OR PRICE RANGE IN THE EVENT THE PRODUCT INITIALLY INSTALLED HAS BEEN DISCONTINUED OR MODIFIED. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS AND/OR CERTAINTEED REPRESENTATIVES.

Owner: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Contractor/Installer: \_\_\_\_\_ Date Installed: \_\_\_\_\_

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