

# OBEX Guarantee 2016

## Product Warranty

Milliken offers a 1 year warranty against manufacturing defects on the complete OBEX product range - under following conditions:

1. OBEX products must be installed in a commercial or a public building in accordance with Milliken's published installation guidelines.
2. OBEX products must be maintained on a regular basis in accordance with Milliken's published maintenance recommendations.

If the product within 1 year from date of invoice shows evidence of manufacturing defect to the extent that it no longer performs as intended - and such claim has been assessed and accepted by Milliken - then Milliken shall replace the product with product of equal quality.

However, appearance change on OBEX products coming from natural wear due to foot and/or wheeled traffic cannot be covered by the guarantee.

This warranty does not apply to improper use, or tears, burns, pulls, cuts or any damage caused by improper cleaning agents or method - and do not cover incidental or consequential damages that could be caused by the products.

This warranty does not apply to borders on the rolls with PVC backing.

The OBEX product line covered by this warranty consists of the following products:

- ARX - Prior / Tergo / Forma 2.0 modular grid systems,
- Atrium 2.0 Rolls
- Quadrus / Sepio modular tiles.

The logo for Milliken, featuring the word "Milliken" in a blue, cursive script font. A small trademark symbol (TM) is located at the end of the word.

# **OBEX Guarantee 2016**

## **5 Year Wear Warranty**

Milliken offers a 5 year wear warranty on the following products from the OBEX® product collection:

Prior / Tergo / Forma 2.0 / Atrium 2.0 / Quadrus / Sepio

under the following conditions:

1. These products must be installed in a commercial or a public building in accordance with Milliken's published installation guidelines.
2. OBEX products must be maintained on a regular basis in accordance with Milliken's published maintenance recommendations.

If the product within 5 years from date of invoice becomes worn to the extent that it no longer performs as intended - and such claim has been assessed and accepted by Milliken - then Milliken shall replace the product with product of equal quality.

However, appearance change on OBEX products coming from natural wear due to foot and / or wheeled traffic cannot be covered by the guarantee.

This warranty does not apply to improper use, or tears, burns, pulls, cuts or any damage caused by improper cleaning agents or method - and do not cover incidental or consequential damages that could be caused by the products.

This warranty does not apply to borders on the rolls with PVC backing.

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**Warranty claims should be sent to Milliken operating under:**

Milliken Mats Americas  
920 Milliken Road  
Spartanburg  
South Carolina 29303  
USA

Milliken Mats Asia Pacific  
15<sup>th</sup> floor, Building 2,  
1535 Hong Mei Road,  
Xuhui District, Shanghai  
China 200233  
[office main line 8621-6145-5555](tel:8621-6145-5555)

Milliken Mats Europe  
Hilton Fold Lane, Middleton  
M24 2HZ  
Manchester  
United Kingdom

The logo consists of the word "Milliken" written in a blue, cursive script font. A small trademark symbol (TM) is located at the end of the word.