

LIFETIME LIMITED WARRANTY

Tandus Centiva warrants that ethos® Modular, ethos Modular with Omnicoat Technology™, and Flex-Aire® Modular products installed with the TarkettTAPE installation system will maintain stability over sub-floors which comply with the moisture and pH specifications listed in the respective Tandus Centiva Installation & Floor Preparation Instructions for the lifetime of the carpet. Lifetime is defined as the period of time during which the product is owned and maintained by the original end-use purchaser in the original indoor installation location. These limited warranty terms apply only to product that has been installed in accordance with the respective Tandus Centiva Installation & Floor Preparation Instructions. Proper installation includes, but is not limited to, slab moisture and pH testing when required by the Installation Instructions. It is solely the responsibility of the installation contractor to insure that the sub-floor is properly prepared prior to installation. Tandus Centiva is not responsible for product failure of any kind if the Installation and Floor Preparation Instructions are not adhered to.

If the product fails to perform as described in this limited warranty, Tandus Centiva will repair, replace, or refund the cost of the affected area at the sole discretion of Tandus Centiva. Coverage may include replacement yardage, the cost of labor to remove the affected material, and the cost of labor to install replacement material. Tandus Centiva is not responsible for the cost of any remedial work which may be required to bring the sub-floor into the MVER, RH, and/or pH ranges specified in this document. If repair or replacement is required, Tandus Centiva reserves the right to utilize an independent qualified labor provider or Tandus Centiva Field Technical personnel. Replacement will be made with product of comparable cost from the current Tandus Centiva running line of products.

Limitations and Exclusions:

- Moisture issues related to hydrostatic pressure, flooding, or condensation.
- Product installed on walls, stairs, ramps, inclined walkways, outdoors, or in areas subjected to wet track in from outside areas.
- Areas exposed to heavy rolling traffic such as excessively heavy mail carts or pallet jacks.
- Installation over sub-floors that have been chemically abated or exposed to chemical adhesive removers. (This exclusion does not apply to ethos Modular with Omnicoat Technology)
- Product failure due to changes in sub-floor conditions that result in MVER, RH, and/or pH levels that are not in compliance with the specifications listed in the respective Tandus Centiva Installation & Floor Preparation Instructions.

Installation of Tandus Centiva products on sub-floor conditions that exceed the specifications and limitations referenced in this document will void the applicable limited warranties. Tandus Centiva does not represent or make any express or implied warranties that Tandus Centiva products will or will not affect, prevent or cure any other moisture or alkalinity-related issues that may arise because of the moisture and alkalinity levels found in the concrete. Tandus Centiva expressly disclaims such express or implied representations or warranties.

This limited warranty does not cover damage resulting from improper installation or maintenance. Liability of Tandus Centiva is limited to the actual repair or replacement of the affected area and does not cover incidental or consequential damages. Tandus Centiva is not responsible for any expenses incurred for removal of furniture, partitioning, temporary walls or other fixtures on or around the affected area.

All Tandus Centiva Limited Warranty and Maintenance Information can be accessed at www.tandus-centiva.com or by dialing 800-248-2878.

THE BUYER AND/OR END USER IS SOLELY RESPONSIBLE FOR THE SUITABILITY OF THE MERCHANDISE SELECTED FOR A PARTICULAR APPLICATION. TANDUS CENTIVA SHALL NOT BE RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF ANY PRODUCTS DAMAGED AS A RESULT OF FORCE MAJEURE, INCLUDING BUT NOT LIMITED TO FIRE, FLOOD, OR OTHER CATASTROPHE, ACTS OF GOD, OR ANY CAUSE BEYOND THE CONTROL OF TANDUS CENTIVA.

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY LAW, IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED AND EXCLUDED. ANY ORAL STATEMENTS ABOUT THE MERCHANDISE DESCRIBED HEREIN ARE NOT WARRANTIES, SHOULD NOT BE RELIED UPON BY THE BUYER, DO NOT FORM ANY PART OF THE BASIS OF THE BARGAIN, AND ARE NOT PART OF THIS OR ANY OTHER LIMITED WARRANTY. NO AGENT, DISTRIBUTOR OR REPRESENTATIVE OF TANDUS CENTIVA, EXCEPT AN OFFICER OF TANDUS CENTIVA, SHALL HAVE AUTHORITY TO AGREE TO ANY TERM, CONDITION OR PROVISION INCONSISTENT HERewith OR NOT CONTAINED HEREIN.

Invoice No. _____ Company Installed _____
Product(s) _____ Color _____
Project Name _____ Total Square Yards _____
Project Address _____
Specific Areas Surfaced _____
Date Installation Began _____ Date Installation Completed _____

Authorized Signature

Sworn to and subscribed before me,

This _____ day of _____, 2017