

# DRY ERASE CARE & MAINTENANCE INSTRUCTIONS



## Important care before using Walltalkers for the first time:

Clean the surface thoroughly with a non-abrasive cleaner, such as dry erase board cleaner or glass cleaner along with a dry erase cleaning cloth (microfiber cloth) or similar soft cloth. Then, completely rinse the surface with clean water and dry with a dry erase cleaning cloth or similar soft cloth. Rinsing the surface with water will remove any residue left behind by the cleaning agent.

## Important maintenance for Walltalkers surfaces:

1. Recommended marker brand: EXPO®. Other brands/types of dry erase markers may require more frequent cleaning.
2. Remove dry erase markings with a dry erase cleaning cloth (microfiber cloth), Walltalkers eraser, or similar felt eraser. Press firmly in a circular motion when erasing. Wash dry erase cleaning cloths or change erasers as they become dirty. Dirty dry erase cleaning cloths and erasers may spread ink residue on the surface.  
**Note:** High gloss dry erase surfaces offer excellent dry erase characteristics; matte or projection capable surfaces may require more frequent liquid cleaning than semi gloss surfaces. As well, some other brands of dry erase markers may cause ghosting. Ghosting is the term used to describe any faint remnant of marker left on the surface after dry erasing.
3. For daily cleaning, or as needed, rinse the surface with water. Dry the surface with a dry erase cleaning cloth or similar soft cloth prior to writing.
4. If the recommendation in step 3 does not remove the ghosting, use a liquid dry erase cleaner, alcohol based cleaner, or glass cleaner along with a dry erase cleaning cloth or similar soft cloth. Once the material is clean, rinse the surface with water, and dry with a dry erase cleaning cloth or similar soft cloth.
5. For stubborn stains, use a paint/adhesive remover such as Goof Off®. Apply to a dry erase cleaning cloth or similar soft cloth, blot and/or rub gently over the stained area. After the stain has been removed, rinse with clean water along with a dry erase cleaning cloth or similar soft cloth and dry as mentioned above. Read the paint/adhesive remover manufacturer's precautions before using.

## Caution:

- Do not use ballpoint pens or other sharp pointed instruments on Walltalkers surfaces.
- EXPO plastic body erasers or similar with sharp edges may scratch Walltalkers surfaces.
- Do not use abrasive cleaners on Walltalkers surfaces.
- Permanent marker may be removed with dry erase cleaner or by writing over the markings with a dry erase marker.

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