

## Carpet Tile Lifetime Commercial Limited Warranty For EcoLogix® With Stain And Color

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EcoLogix® is a high performance pre-coat with a fiberglass reinforcing thermoplastic laminated with a post-consumer fiber matrix secondary backing system. When EcoLogix is paired with the right adhesives (See Carpet Tile Installation Guidelines), it will perform in high moisture environments. Shaw Industries, Inc. ("Company") warrants EcoLogix with 100% solution-dyed yarn carpet tile products when used in the proper fit-for-use indoor commercial applications.

The warranty belongs to you, the original end-use purchaser, and begins when you purchase the carpet and extends for the limited warranty period stated above and for the original installation. The warranty is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser for the original installation. The basis of any warranty-related claim is the original Company or authorized dealer invoice.

The carpet must be installed in accordance with the Company's installation guidelines and specifications. The product must be maintained in accordance with the Company's cleaning and maintenance guidelines and such product care must continue throughout the duration of the original installation. Damage resulting from a failure to follow installation and cleaning/maintenance guidelines will not be covered under this warranty. Installation and carpet care guidelines are available through your dealer, the website, or from a service representative at the phone number below.

### WHAT THE WARRANTY COVERS

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Under normal use during the warranty period, the Company warrants the following:

- **Abrasive Wear** – This carpet using our approved face fiber will lose no more than 10% of the pile face fiber, by weight. This warranty does not cover appearance retention, matting, crushing, and normal appearance changes.
- **Static Protection** – This carpet will not generate static build-up in excess of 3.5 kV as tested by AATCC Test Method 134.
- **Stain** – This carpet will resist permanent stains caused by acid-based spills.
- **Colorfastness to Light and Atmospheric Contaminants** – Carpet made exclusively with 100% solution-dyed yarn will not display a significant change in color due to exposure to light or exposure to atmospheric contaminants (Ozone or Oxides of Nitrogen).
- **Edge Ravel** – This carpet will not edge ravel.
- **Tuftbind/Zippering** – This backing system will provide superior tuft bind properties.
- **Delamination** – This backing will not delaminate from the face carpet.
- **Dimensional Stability** – This backing will provide dimensional stability, per the AACHEN Test.

## WHAT CONDITIONS APPLY?

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- You must comply with jobsite and floor preparation conditions. See product-specific installation guidelines. You must comply with applicable building codes and regulations and standard industry practices.
- Installation of carpet tile should not be before 45 days on newly poured concrete. On grade new slab pours require the use of an ASTM E-1745 Class B minimum vapor retarder placed in accordance with ACI 302-2001 and directly in contact with concrete placement.
- Purchasers are required to maintain written and photographic documentation of project specific bond testing.
- All substrates must be dry and completely free of dust and dirt, paint, oil, curing or release agents, unapproved sealers or existing adhesives, or anything that would interfere with the adhesive making a good bond directly to the substrate. Refer to the substrate preparation guidelines per current CRI 104.
- Use only mechanical means to remove existing adhesives, and then finish removal by sanding, grinding, or blasting until the bare concrete surface is exposed. Do not utilize solvents or chemical cleaners on the substrate
- As long as no visible moisture or evidence of moisture are present, moisture testing is not required by this warranty. While the Company's carpet tile products are not a food source for microorganisms, untreated moisture can lead to the growth of mold and mildew. The Company cannot control the presence or introduction of food sources or mold spores in the environment, and therefore, does not warrant against these.
- For best results, ambient temperatures should remain above 50°F and the ambient humidity should not fall below 40% RH.
- Chair pads are recommended under roller caster chairs to inhibit premature wear of the surface of the carpet.
- Replacement carpet will come only from current running-line products comparable to the warranted product.
- In order to make a stain claim under this guarantee, the owner must have attempted to remove the stain within (3) three working days after occurrence of the spill using the Company's recommended cleaning procedures and must notify the Company immediately if stain removal is not successful.
- The owner must allow a Company representative to attempt to remove the stain. If, under testing and analysis performed by the Company, and subject to other limitations set forth herein, the tested carpet or the cleaned area is found to have a rating of less than 8 under the AATCC 175, Stain Resistance of Pile Yarn Floor Covering Test, the Company will pay for the attempted removal of the stain by the Company representative and replace the original carpet in the affected area, up to 100 times the size of the stain, free of charge, including installation. If the stain is removed as warranted, all stain removal costs will be the responsibility of the owner.

## THIS WARRANTY DOES NOT COVER THE FOLLOWING:

- Carpet installed on stairs or in areas subject to abnormal foot-traffic use (golf spikes, other spiked footwear, ski boots, and the like).
- Damage from flooding or excessive moisture from existing moisture or alkalinity-related issues.

- Burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation.
- General soiling, discoloration, appearance change due to pile distortion, and exposure to substances or contaminates which degrade or destroy yarn or the color of the carpet.
- Carpet which has been surface treated with materials not recommended by the Company or which have been subjected to abnormal use or to cleaning agents or maintenance methods not recommended or approved by the Company.
- Failure to follow all pre-installation, layout, installation and application instructions.
- Subfloors on which liquid adhesive removers have been used
- Unapproved subfloor materials
- Improper substrate preparation

Ecogix is not a moisture remediation solution. While no moisture testing is required, the Company recommends that you follow industry standards according to CRI's carpet installation guidelines in regards to moisture testing. If visible moisture is present, contact your account manager for other moisture solutions.

## WHAT IF YOU NEED WARRANTY SERVICES

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You, the original purchaser, will contact your authorized dealer or Company sales representative for claim service. Please provide a valid proof of purchase and a detailed description of the issue, along with photographs showing the concern. Samples should be submitted for review/testing when available. The dealer or Company sales representative will file a claim via [www.ShawNow.com](http://www.ShawNow.com) and submit the information you provided. A Company claims representative will thoroughly evaluate your claim. If you have questions, you can contact Shaw Industries Financial Services, PO Box 2128, Dalton, GA 30722, 1-800-257-7429.

## WHAT WE WILL DO

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If we find a defect covered under this warranty, we will repair the affected area to conform to the warranty. If repair is not commercially practical, the Company may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area. The Company will pay the reasonable costs for product, freight and labor for claims filed within the first 15 years. After 15 years, the Company will pay only for product. Any costs incurred for moving equipment, furnishings, partitions and the like that were installed over the Company's commercial product will be at the customer's expense.

**NOTE:** The warranty is not transferable. It extends only to the original end use purchaser. Shaw Industries Inc. does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw Industries Inc. shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.