

L'ANTIC COLONIAL INTERNATIONAL LIMITED WARRANTY

L'ANTIC COLONIAL

WARRANTY

This warranty covers all manufacturing defects, under normal conditions of use and with correct assembly and installation in accordance with the recommendations of L'Antic Colonial, S.A.U., for a period of three years from the date of purchase by the first user.

L'Antic Colonial, S.A.U. hereby guarantees that our products covered by this warranty are of first quality and have the warranty granted by ISO 9001 certification and the Declaration of Conformity related to CE Marking.

We recommend a careful check of the condition of the goods at the time of delivery. Any anomaly, damage or breakage detected during transport must be noted on the delivery note of the transport agency.

COVERAGE

This guarantee includes all L'Antic Colonial products.

In the event that damage or defects are reported in any of the products covered by this warranty, L'Antic Colonial, S.A.U. will carry out the relevant tests in order to establish the suitability and quality of the product. Should it be established that the reference in question does not comply with the parameters established in international standards, L'Antic Colonial, S.A.U. will repair or replace the product(s) in question with the same product(s), reserving the right, at the sole discretion of L'Antic Colonial, S.A.U., to make cash returns, which will correspond only to the net value of the product at the date of purchase.

WARRANTY COVERAGE TIME

This warranty certificate is valid for three years from the date of purchase of the product, understood as the commercial date recorded on the purchase invoice relating to the first user.

Replacement of a product or cash refund in the event of a claim will not alter or extend the original terms set forth in this certificate, which is issued solely and exclusively to the natural or legal person registered on the purchase invoice. This warranty is not transferable.

WARRANTY CONDITIONS

L'Antic Colonial, S.A.U. shall be obliged to repair or replace products covered by this warranty provided they meet the following conditions:

- The product must have been purchased in an Official Dealer.
- The product must not have been altered or modified since its shipping from factory.
- All recommendations for installation, use and maintenance from L'Antic Colonial, S.A.U. must have been respected.
- The products must not have been used, or have been exposed indefinitely in any showroom, the warranty period for these items being of 30 days.
- The products must be accompanied by valid proof of purchase.
- The product's purchase price has been completely satisfied.

NOTE: The warranty document shall be applicable, subject to consumer rights established by the law in force in each country as well as the provisions of European Community legislation.

EXEMPTIONS

This warranty covers defects relating to the intrinsic quality of the product arising from manufacturing defects and therefore does not cover the following situations:

a) Improper maintenance:

- Derived from the use of products not recommended by L'Antic Colonial, S.A.U., for initial and periodic cleaning.

- Derived from subjecting products to substances that may cause a chemical attack, as well as from subjecting the product to abnormal conditions (this includes, but is not limited to, damage from misuse or transportation, damage from excessive heat, exposure to adverse weather conditions, damage from improper care and maintenance causing chipping or breaking).

- Derived from the extended contact of products with agents that can stain or erode the surface in any way.

- Derived from disregarding the maintenance and cleaning recommendations established in the manuals and guides of L'Antic Colonial, S.A.U.

- Derived from the inadequate transport and/or storage of the product since its departure from our establishment.

b) Installation faults or defects:

- Derived from the omission of the recommendations established in the installation, laying and use manuals of L'Antic Colonial.

- Derived from inadequacies in the leveling, tuning, drying and/or curing of the support surface.

- Derived from structural deficiencies, as well as incorrect location, laying and/or treatment of expansion, perimeter and structural joints in the installed area.

- Derived from the use of products not recommended by L'Antic Colonial, S.A.U., for installation and/or maintenance.

c) Abnormal use of the products:

- Derived from the use of the product in contexts other than those specified by L'Antic Colonial, S.A.U.

- Derived from the installation of the product in environments that exceed the traffic and working conditions determined by L'Antic Colonial, S.A.U.

- Derived from the application of additives and surface elements not recommended by L'Antic Colonial, S.A.U.

d) Facts not attributable to L'Antic Colonial, S.A.U.:

- Actions or omissions that may affect the product, regardless of whether these are carried out by the buyer or by third parties. This includes, but is not limited to: damage or injury caused by unintentional acts, working conditions, architectural or engineering design, structural movements, acts of vandalism or accidents.

- The normal features and evolutions of the natural product. There may be slight differences in shade between the different elements that compose it and differences in hue or grain. In addition, if the products are compared at different times, time and weather conditions may cause variations in color and/or hue.

- The customer's personal preferences such as color, workmanship, etc. The choice of color and finish must be definitive before closing the purchase, as subsequent changes of decision will not be covered by this warranty.

- Installed parts with obvious visual defects, including labor costs for disassembly and assembly of products with visible defects. We recommend that the material be checked for defects prior to installation.

- Natural and public situations not related to the product such as earthquakes, landslides, floods, fire, vandalism.

- Normal wear and tear.

- Damage caused by moisture, wear due to use, wear caused by stones, sand or other abrasives.

EXCLUSIONS

Being related to the intrinsic quality of the products, the warranty of L'Antic Colonial, S.A.U., does not cover:

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- the value of installation and reinstallation materials;
- any legal interest on the value paid for the products;
- The value of the damages, whether direct or indirect, that may be generated before and/or during the claim or repair process to the commercial, industrial, professional or residential activities of the buyer, the user of the product or a third party.

- the costs of materials or labor associated with the reinstallation of the product covered by the warranty after replacement by L'Antic Colonial, S.A.U., nor any additional repairs or modifications such as plumbing, electricity, coatings, veneers and modifications that may be necessary for the replacement of the product covered by this warranty (such repairs and modifications shall be the responsibility of the end consumer);
- No other value not described in this certificate.

During the term of this guarantee, L'Antic Colonial reserves, without prior notice, the possibility of modifying the technical specifications and design of their products which should not be considered as manufacturing defect. The company L'Antic Colonial, S.A.U. also reserves the right to visit the site, according to a previously agreed date, in order to examine the product and check the warranty conditions.

L'Antic Colonial, S.A.U., WILL NOT BE HELD RESPONSIBLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, AMONG OTHERS: LOSS OF PROFIT, REVENUE OR INFORMATION (WHETHER DIRECT OR INDIRECT) OR LOSS OF BUSINESS FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF ITS PRODUCT, EVEN IF L'Antic Colonial, S.A.U., HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some local jurisdictions do not allow the exclusion or limitation of special, indirect, incidental, or consequential damages, so this limitation or exclusion may not apply to you.

EXCEPT WHERE PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THIS PRODUCT IS EXPRESSLY EXCLUDED. Some local laws do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to your jurisdiction.

PROCESSING OF A WARRANTY CASE:

If you wish to validate this warranty, be sure to follow the steps below:

- Verify that you have complied with all the steps and requirements established in the installation, use and maintenance manuals of L'Antic Colonial, S.A.U.
- Report in writing to the authorized dealer/seller or directly to the company L'Antic Colonial, S.A.U., Ctra. Nacional 340, km 54, 12540 Villarreal, Castellón, Spain within 30 days of the occurrence of the damage or defects.

The warranty does not affect the legal rights of the consumer and user in the event of non-conformity of the products with the contract. The action to claim compliance with the provisions of the additional commercial warranty shall lapse six months after the end of the warranty period.