



## ROOFING VENTILATION PRODUCTS

2023 Limited Warranty

What and Who are Covered and for How Long

Subject to the terms, exclusions and other limitations of this limited warranty, CertainTeed LLC (“CertainTeed”) warrants from the date of installation that the Ventilation Products shown in Table 1 will be free from manufacturing defects for the specified length of time. Should CertainTeed determine that the Ventilation Product contains a manufacturing defect, CertainTeed will provide a replacement Ventilation Product at no charge. Except during the SureStart™ Protection period, as noted below, in no event will CertainTeed pay for any labor costs, including those costs required for field repair or replacement or removal of any allegedly defective product.

If CertainTeed replaces any product under this limited warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Lifetime means the limited warranty remains in effect as long as the original property owner (or the second owner, if the warranty was properly transferred during the SureStart period) owns the property where the Ventilation Product is installed.

SureStart™ Protection

| TABLE 1                       |                  |                      |
|-------------------------------|------------------|----------------------|
| Ventilation Products          | Warranty Period  | SureStart Protection |
| CertainTeed Ridge Vent        | Limited Lifetime | 5 Years              |
| CertainTeed Rolled Ridge Vent | Limited Lifetime | 5 Years              |
| CertainTeed Intake Vent       | Limited Lifetime | 5 Years              |

The Ventilation Products specified in Table 1 are covered by SureStart Protection for the listed number of years from the date of installation completion provided that the Product has been installed in strict accordance with CertainTeed’s written installation instructions. Under this warranty feature, CertainTeed will replace, at no charge, the Ventilation Product that CertainTeed determines to be defective during the SureStart period. CertainTeed’s maximum liability under SureStart Protection will be equal to the reasonable cost to replace the defective Product, including labor.

In instances in which CertainTeed, according to the terms of this limited warranty, has agreed to pay the cost of labor required to replace a defective Intake Vent, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor’s invoice or other written evidence of the completion of the work which CertainTeed, at its sole discretion, deems acceptable.

Transferability

This limited warranty is transferable by the original property owner to the first subsequent property owner. The warranty transfer is only effective if the first subsequent property owner provides written notice of the transfer to CertainTeed within sixty (60) days from the real estate title transfer date. Notice must be sent to CertainTeed Roofing Technical Services Department, 20 Moores Road, Malvern, PA 19355.

Limitations

This limited warranty does not provide protection against, and CertainTeed will have no liability for, any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect, or improper transportation, handling or storage;
- Installation not in strict adherence to CertainTeed’s written instructions;
- Impact of foreign objects, fire, flood, earthquake, lightning, hurricane, hail, tornado or other violent storms or other act of God;
- Defects in failure of or damage caused by materials used as roofing base over which the product is installed;
- Movement, distortion, cracking or settling of walls or the foundation of the building; or
- Any other cause not a result of a manufacturing defect.

CertainTeed reserves the right to discontinue or modify any of its products, including color, and shall not be liable as a result of such discontinuation or modification, nor shall CertainTeed be liable in the event replacement products may vary in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

## **What the Customer Must Do**

If you believe that your Ventilation Product has a manufacturing defect, you must promptly notify CertainTeed and provide proof of property ownership and date of purchase and installation of the Ventilation Product. In order to properly evaluate a warranty claim, CertainTeed or its representative may be required to have access to the roof in order to perform an inspection of the Ventilation Product subject to the warranty claim, take photographs of the Ventilation Product and/or take samples of the Ventilation Product.

Please send all notifications and correspondence to: CertainTeed LLC,  
20 Moores Road, Malvern, PA 19355, Attn: CertainTeed Roofing Technical Services Department.  
Telephone number: 800-345-1145.

## **Exclusive Warranty and Limitation of Remedies**

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) COVERED UNDER THIS WARRANTY EXCEED THE REASONABLE COST OF THE DEFECTIVE VENTILATION PRODUCT AND THE LABOR FOR REPAIR OR REPLACEMENT OF THAT PRODUCT

This limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

All payments made by CertainTeed pursuant to this limited warranty are in U.S. dollars.



### **CertainTeed**

**CEILINGS • DECKING • FENCE • GYPSUM • INSULATION RAILING • ROOFING • SIDING • TRIM**

20 Moores Road, Malvern, PA 19355

Professional: 800-233-8990 Consumer: 800-782-8777 [certainteed.com](http://certainteed.com)