Product Maintenance and Cleaning Guide



Snowsound panels are easy to clean and do not accumulate dust, making them ideal for environments concerned about cleanliness or containing the spread of germs. The manufacturing process leaves no airspace or a cavity between the outer fabric and sound-absorbing inner material, and the Trevira CS outer fabric features a unique weave that prevents dust from penetrating the panel. The result is a cleaner panel that does not degrade in performance over time because of the accumulation of dust or pollen.

Easy to Clean

Snowsound panels can be vacuumed with a clean upholstery brush or wiped down with a cloth when stained. If the panel fabric is stained, a stain remover applied locally is adequate for small stains. A Tide stick or similar stain-removing product can also be used. Where the staining is larger and/or severe, panel fabric can be cleaned with both water-based and solvent-based cleaning systems.

For heightened health and safety against viruses and bacteria, the Snowsound panels can be sanitized using a 75% ethyl alcohol solution sprayed directly onto the surface of the panel to be successfully treated. (This satisfies the Center for Disease Control and Prevention (CDC) recommendation to use a sanitizer with at least 60% alcohol content). The panels can also be disinfected with a 1:10 bleach to water solution which also adheres to the CDC guidelines for killing viruses and bacteria. Whichever method is used, do not saturate the material. While these solutions have been tested and results show no effect on color fastness, it is always prudent to test the solution in a less visible section before applying overall.

- Spray extraction devices achieve very good cleaning results
- Brush or suction machines are not recommended (shampoo residues may have a negative effect on the burn behavior of the material)
- Ensure the cover fabric is adequately dried
- The nap and pile can be restored using steam iron, but do not use the steam iron on the fabric surface.

Stain Key

For stain removal, a Tide stick can also be used on the panels. Stains are best removed while they are still fresh and have not penetrated the interior of the fibers. Dried-in marks must be treated with a stain remover. The stain key gives details on what is possible and what procedures can be used.

The following general points apply:

- Never rub the fabric hard
- Rub gently with a clean absorbent cloth from the outside to the center of the stain
- For small marks, gentle treatment with a damp brush or sponge is sufficient.