

Care & Maintenance

Porcelain & Ceramic Tile

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Maintenance Tips

Wipe up any spills on tile immediately and clean the area using a damp cloth or sponge

Sweep and/or vacuum floors regularly to remove any gritty particles, dust or debris as this can be abrasive to the tile surface

Seal grout joints after installation and as required to prevent moisture absorption, staining & discolouration. Refer to grout instructions for recommendations

Use a damp mop or sponge with an all-purpose household cleaner that is not oil-based and has low VOC to clean glazed floor tiles on a regular basis

Wipe glazed wall tiles periodically using a dampened cloth or sponge and a non oil-based household cleaner

Use a mild, soapless detergent with neutral pH for cleaning unglazed tiles

Ensure the cleaning product selected is compatible with cleaning the grout joints

Thoroughly read & follow all manufacture warnings and instructions for all cleaning products before use and test all cleaning solutions and materials in a small inconspicuous area before full application

After using cleaning solutions, wipe down entire area with a clean cloth or mop and clear water to remove any residue that may have been left behind

Do not use cleaning wax, oil based cleaners, ammonia, sealants or products containing acid or bleach as part of routine maintenance

Avoid abrasive cleaning products such as scouring pads or steel wool pads

Regularly inspect tiles and have any damaged tiles professionally removed/replaced

Use felt or rubber protective pads under furniture to prevent scratching tile surfaces

Place good quality floor mats in high traffic locations and areas that are susceptible to moisture (i.e. near entrance /exit ways)

Removing Coatings, Sealers, & Waxes

Use a tile sealer & adhesive remover to clear off a topical sealer or floor wax from a ceramic tile. Be sure to test a small area before full application and always follow the instructions on the product label. Working in small manageable areas, apply the sealer & adhesive remover as directed, allowing it to set without drying. Coating should begin to soften. If necessary, reapply the remover and lightly agitate the surface with a nylon scrub pad until the sealer softens and can be easily removed. Rinse area with clear water and pat dry with a clean towel or sponge to remove any residue.

Cleaning Grout Haze

After tile installation, grout residue can form a white haze like film on the surface of the tile. This can be buffed off the surface using a clean cloth once the grout has finished curing. If the residue is very stubborn or the tiles are unglazed a special grout haze remover solution may be used. Read and follow the instructions on the product label. The solution will break down the cement and allow the haze to be wiped away. Rinse area with clear water and wipe dry with a clean towel or sponge to remove any residue. Do not use acidic solutions/cleaners as part of a regular maintenance routine. Many of the grout products on the market today are polymer modified, which means they have latex in them. Be sure to purchase a solution that is compatible with the type of grout you have used.

Cleaning Grout

Routine grout cleaning can be done with an all-purpose household cleaner that is non-oil-based and has low VOC depending on the application. For periodic deep cleaning of grout, use a concentrated tile & grout cleaner. Look for a cleaner that has non-polluting chemicals and low VOC levels. The cleaner should be capable of removing grease, soap scum, mildew and body oils. Always read and follow the instructions on the product label. Rinse area with clear water and pat dry with a clean towel or sponge to remove any residue. Do not use acidic solutions / cleaners as part of a regular maintenance routine.

Unpolished, Textured, Outdoor, & Flamed Surfaces

Cement Based Joint Cleaning After Building-Site

We Recommend: Acid Detergent
Cement Remover by Faber Chimica, Keranet by Mapei, or Deterdek by Fila

Epoxy-Material Joint Cleaning After Building-Site

We Recommend: Alkaline Detergent
Wax Remover by Faber Chimica, or Cr 10 by Fila

Cleaning Prior to Furnishing

We Recommend: Slightly Acid or Mild Detergent
Tile Cleaner by Faber Chimica, Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Ordinary Maintenance

We Recommend: Mild Detergent
Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Stain Removal Wine, Fruit, Coffee, Nicotine

We Recommend: Multi-Functional Detergent
Colored Stain Remover by Faber Chimica, or Ps 87 by Fila

Removing Grease and Greasy Substances

We Recommend: Multi-Functional Detergent
Oil & Grease Remover by Faber Chimica, or Ps 87 by Fila

Honed, Half Polished, & Natural Surfaces

Cement Based Joint Cleaning After Building-Site

We Recommend: Acid Detergent

Tile Cleaner by Faber Chimica, Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Epoxy-Material Joint Cleaning After Building-Site

We Recommend: Alkaline Detergent

Wax Remover by Faber Chimica, or Cr 10 by Fila

Cleaning Prior to Furnishing

We Recommend: Slightly Acid or Mild Detergent

Tile Cleaner by Faber Chimica, Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Ordinary Maintenance

We Recommend: Mild Detergent

Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Stain Removal Wine, Fruit, Coffee, Nicotine

We Recommend: Multi-Functional Detergent

Colored Stain Remover by Faber Chimica, or Ps 87 by Fila

Removing Grease and Greasy Substances

We Recommend: Multi-Functional Detergent

Oil & Grease Remover by Faber Chimica, or Ps 87 by Fila

Polished Surfaces

Cement Based Joint Cleaning After Building-Site

We Recommend: Acid Detergent

Cement Remover by Faber Chimica, Keranet by Mapei, or Deterdek by Fila

Epoxy-Material Joint Cleaning After Building-Site

We Recommend: Alkaline Detergent

Wax Remover by Faber Chimica, or Cr 10 by Fila

Treatment for Polished Surfaces

We Recommend: Protective Detergent

Gres Protector by Faber Chimica, or Mp 90 by Fila

Cleaning Prior to Furnishing

We Recommend: Slightly Acid or Mild Detergent

Tile Cleaner by Faber Chimica, Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Ordinary Maintenance

We Recommend: Mild Detergent

Fila Cleaner by Fila, or Floor Cleaner by Faber Chimica

Stain Removal Wine, Fruit, Coffee, Nicotine

We Recommend: Multi-Functional Detergent

Colored Stain Remover by Faber Chimica, or Ps 87 by Fila

Removing Grease and Greasy Substances

We Recommend: Multi-Functional Detergent

Oil & Grease Remover by Faber Chimica, or Ps 87 by Fila

General Practice Disclaimer

The suggestions mentioned in this document above are for general practice. In the case of a particular project, it is recommended that a professional installer, fabricator, or restorer is consulted.

It is also recommended that cleaning solutions are tried in an isolated area to check for desired results. Stone Source disclaims any liability related to our recommendations or the use of any care & maintenance products.