

DRY-ERASE CARE & MAINTENANCE INSTRUCTIONS



Important care before using Walltalkers for the first time:

Clean the surface thoroughly with a non-abrasive cleaner, such as dry-erase board cleaner or glass cleaner along with a microfiber eraser or cleaning cloth. Then, completely rinse the surface with clean water and dry microfiber eraser or cleaning cloth. Rinsing the surface with water will remove any residue left behind by the cleaning agent.

Important maintenance for Walltalkers surfaces:

- A. Recommended marker brand: EXPO® low odor. Other brands/types of dry-erase markers may require more frequent cleaning.
- B. Remove dry-erase markings with a microfiber eraser or cleaning cloth. Press firmly in a circular motion when erasing. Wash dry-erase cleaning cloths or change erasers as they become dirty. Dirty microfiber erasers or cleaning cloths may spread ink residue on the surface.

Note: High gloss dry-erase surfaces offer excellent dry-erase characteristics; low gloss or projection capable surfaces may require more frequent liquid cleaning than medium to high gloss surfaces. As well, some other brands of dry-erase markers may cause ghosting. Ghosting is the term used to describe any faint remnant of marker left on the surface after dry-erasing.

- C. For daily cleaning, or as needed, rinse the surface with water. Dry the surface with a clean microfiber eraser or cleaning cloth prior to writing.
- D. If the recommendation in step 3 does not remove the ghosting, use a liquid dry-erase cleaner, a 3:1 water to alcohol solution, or glass cleaner along with a dry-erase cleaning cloth or similar soft cloth. Once the material is clean, rinse the surface with water, and dry with a clean microfiber eraser or cleaning cloth.

- E. For stubborn stains, use a paint/adhesive remover such as Goof Off® The Professional Cleaner. Apply to a microfiber eraser or cleaning cloth, blot and/or rub gently over the stained area. After the stain has been removed, rinse with clean water along with a microfiber eraser or cleaning cloth and dry as mentioned above. Read the paint/adhesive remover manufacturer's precautions before using.

Caution:

- Do not use ballpoint pens or other sharp pointed instruments on Walltalkers surfaces.
- EXPO plastic body erasers or similar with sharp edges may scratch Walltalkers surfaces.
- Do not use abrasive cleaners on Walltalkers surfaces.
- Permanent marker may be removed with dry-erase cleaner or by writing over the markings with a dry-erase marker.

Walltalkers is a registered trademark of Koroseal Interior Products, LLC.

EXPO is a registered trademark of Newell Rubbermaid.

Goof Off® The Professional Cleaner is a registered trademark of Valspar®

*Note: The chemical composition of Goof Off has been reformulated. This updated formulation has been observed to have an affect on Walltalkers dry-erase products. The previous formulation may be identified by the phrase "The Professional Cleaner" on the can and is produced by Valspar®. This formulation is still recommended for use on Walltalkers dry-erase products. The updated formulation may be identified by the phrase "Works The 1st Time!" on the can and is produced by W.M. Barr & Co. Walltalkers is investigating suitable alternatives to the Goof Off product.