

Technical Services Memo

Subject:	Maintenance Instructions for Ecophon acoustic products with the Akutex FT finish (Focus, Solo Clouds, Solo Baffles)		
Date:	November 20, 2023	Tel:	800-233-8990
Email:	Robert.L.Marshall@saint-gobain.com	Thomas.Callahan@saint-gobain.com	

Handling

Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

Cleaning

Ecophon acoustic panels with the **Akutex FT** finish (Focus ceiling panels, Solo Clouds, and Solo Baffles) can withstand manual wet cleaning with warm water. Use a clean, soft sponge and plenty of water containing a mild detergent of the same type and in a concentration recommended for painted surfaces. Rinse off immediately with clean water. Ensure the whole surface is treated evenly by using a circular motion with moderate pressure. Avoid prolonged rubbing of small areas. Wipe with a slightly damp, clean cloth or sponge so that dirt dissolved in the rinsing water does not dry and leave stains. The temperature of water used for cleaning and rinsing should not exceed 95°F.

If any portion of this information provokes a question, please do not hesitate to contact CertainTeed Architectural Technical Services.