

# LIFETIME LIMITED WARRANTY

## Fiberglass Building Insulation

**WHO AND WHAT ARE COVERED AND FOR HOW LONG** CertainTeed LLC (CertainTeed), subject to the conditions and limitations listed herein, warrants to the original homeowner (Purchaser) who purchases CertainTeed fiberglass building insulation (Insulation) that its Insulation (excluding products which are covered by separate warranties) will be free from manufacturing defects during the lifetime of the Purchaser so long as they retain ownership of the property in which the Insulation was installed. This Limited Warranty is intended to cover individual residences only. It is not applicable to Insulation installed in a building not used as an individual residence.

CertainTeed will correct the defect or supply replacement Insulation, at its election, free of charge, for any Insulation proven to be suffering from a manufacturing defect during the above stated warranty period following installation, up to a maximum liability which shall be equal to the cost of the Insulation required to replace the defective product. However, CertainTeed shall not be liable for any labor charges or other expenses whatsoever in connection with removal or installation of either the original or replacement Insulation except to the extent CertainTeed, at its election, corrects rather than replaces the Insulation determined to be defective.

In the event the Purchaser sells the residence in which the Insulation was installed, the coverage provided by this Limited Warranty will be transferred to the subsequent owner and will be limited in duration to twenty (20) years from the date of the original installation of the Insulation. This Limited Warranty may only be transferred once.

**HOW TO MAKE A CLAIM** To obtain performance under this Limited Warranty, the Purchaser (or the subsequent property owner), installation contractor or insulation supplier shall notify CertainTeed in writing of any defect promptly following its discovery and shall submit with such notice proof of date of purchase and installation in order to provide CertainTeed an opportunity to investigate the claim and examine the Insulation claimed to be defective. Notification shall be provided to CertainTeed LLC, 20 Moores Road, Malvern, Pennsylvania 19355, Attention: IG Sales & Marketing. CertainTeed shall then promptly inspect the claimed defect and if such examination does disclose a defect covered by this Limited Warranty, shall, within a reasonable period of time after inspection, either correct or replace the defective Insulation subject to the terms set forth above.

### LIMITATIONS

1. CertainTeed shall have no liability under this Limited Warranty for:
  - A. Defects or failure caused by improper storage or by installation of the Insulation not in strict adherence with the written instructions of CertainTeed.
  - B. Any damage to the Insulation caused by impact of foreign objects, by lightning, gale, hurricane, tornado, earthquake or other acts of God, or by fire, explosion or other casualty.
  - C. Defects, failure or damage caused by materials adjacent to the Insulation.
  - D. Damage caused by alteration after completion of the installation of the Insulation, whether such alteration be by structural additions, changes, replacements or by equipment installation.
2. CertainTeed reserves the right to discontinue or modify any of its Insulation products without notice, and shall not be liable to the Purchaser (or subsequent property owner), installation contractor or supplier as a result of such discontinuance or modification.
3. If CertainTeed replaces any Insulation under this Limited Warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

**EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES:** THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) OR THIS LIMITED WARRANTY EXCEED THE ORIGINAL COST OF THE PRODUCT DETERMINED TO BE DEFECTIVE.

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers and/or CertainTeed field representatives. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State, or Province to Province.

*This Limited Warranty is effective on Insulation installed after April 1, 2025.*