

HushFree FAQ

What is HushFree?

HushFree is the new line of acoustic pod solutions that was developed as the most premium option in the HushOffice product portfolio. Every aspect of HushFree has been developed based on extensive customer feedback on our existing popular product range. HushFree is a fast and cost-effective solution to support choices of workstyles & provide distraction free environments. HushFree offers accessible, sustainable, high performing acoustic solutions as well as standard neurodiversity options for a more inclusive choice. HushFree pods combine the best of two worlds: speech privacy at the highest level, a private, quiet space when you need it and access to the social connection and collaboration found in any environment.

What are performance improvements that HushFree offers?

- Accessible units have zero threshold without the need for a ramp. HushFree introduces accessible pods in two footprint sizes allowing flexible and accessible options in any floorplate.
- Freestanding furniture allows designers to specify HushFree with or without furniture giving more freedom to create a space that works for everyone.
- Touchscreen controls allows users to work in a space that is comfortable for them, whether that is lighting or ventilation adjustment while supporting multiple workstyles.
- HushFree offers improved acoustic privacy with Grade A acoustics up to 30.3 dB of sound reduction using ISO 233351 test method.
- HushFree has quieter and more efficient ventilation and can cycle the air in the pod every 33 seconds to 210 seconds depending on pod size.
- New LED lights allow for up to 2300 Lm of brightness while adjustable controls allowing both brightness and light temperature adjustments.

What is happening to the current HushOffice products?

The HushPhone, HushHybrid, HushMeet, and HushAccess.L will continue to be available until the end of 2025.

When is HushFree available to order?

September 1st, 2024. The HushFree.XS, HushFree.S.Hybrid, and the HushFree.XM are available to preorder now in Lynx

and will be available to order via Canvas or Spec on June 1st 2025.

How many booths are available under the HushFree portfolio?

Eight booths are available, including two Accessible solutions:

- HushFree.XS: (1 person)
- HushFree.S: (1 person)
- HushFree.S.Hybrid: (1 person)
- HushFree.XM: (2 person)
- HushFree.M: (1-4 person)
- HushFree.L: (1-6 person)
- HushFree.Access.M (1-4 person)
- HushFree.Access.L: (1-6 person)

Will HushFree be on the NOW Program?

Yes, HushFree will be available on the NOW Program with stock specific catalog codes. Stock products will have a 10 lead time. The three new pods, the HushFree.XS, HushFree.S.Hybrid, and the HushFree.XM will be available to order from stock early July 2025.

What are the lead times for HushFree?

All eight booths will be stocked in the US at a 10 day lead time. Units that are made to order will have a lead time of 80 days.

Will HushFree be available on Dealer Display?

Yes, HushFree will be available on Dealer Display. Starting at 65%.

What should I do with my current HushOffice Dealer Display?

Haworth suggests selling your current HushOffice product and replacing with HushFree.

Will HushFree be on the Rewards Program?

All HushFree pods will be available through the Rewards Program. Check the Rewards Flyer to confirm rewards amount.

The Booths:

Can the HushFree furniture be separately orderable?

Yes, almost all the HushFree furniture can be ordered with the pod or separately orderable to be as flexible as possible to meet your needs.

Can different Haworth furniture be used inside of HushFree?

Yes, pods can be specified with no sofas or tables and instead designers can specify and use other Haworth furniture to solve for any solution. Applications and Idea Starters will be available at launch.

Will HushFree have new finish materials?

Yes, HushFree will have 8 new upholstery finishes on the interior acoustic panels and the sofa. These finishes are different from what is offered on the current HushOffice product line. The finishes for the exterior case, glass, and work surfaces remains the same. See new Athlon & Athlon Plus upholsteries from Gabriel.



Sustainability, Safety, & Compliance:

What is HushFree's sustainability story?

HushFree pods and furniture are GREENGUARD Gold Certified. All HushFree pods have achieved BIFMA Level I. The wood used in the pods is PEFC certified.

What life safety features does HushFree have?

HushFree pods have cutout gromets to drop at least one sprinkler and audio or visual alarm. The amount of gromets is dependent on pod size:

- HushFree.XS, HushFree.S, and HushFree.S.Hybrid – 1x Sprinkler and 1x Alarm Gromet
- HushFree.XM, HushFree.M, and HushFree.Access.M – 2x Sprinkler and 2x Alarm Gromets
- HushFree.L and HushFree.Access.L – 4x Sprinkler and 4x Alarm Gromets

What is the warranty for HushFree?

HushFree will be covered under a 5-year limited warranty.

Has HushFree been tested to industry standards?

- All HushFree pods and accessories are UL Listed
- Speech level reduction measured with ISO 23351:2020 standards.
 - The HushFree.XS is rated at 30.3 dB (Class A)
 - The HushFree.S, HushFree.S.Hybrid, HushFree.M, and the HushFree.L are rated at 30.2 dB (Class A)
 - The HushFree.XM is rated at 28.7 dB (Class B)
 - The HushFree.Access.M and HushFree.Access.L are rated at 26.4 dB (Class B)
- Sofas have been tested to ANSI/BIFMA X5.4
- Tables have been tested to ANSI/BIFMA X5.5
- Ventilation has been tested to ASHRAE Standard 111

Will HushFree have casters?

Casters will be standard on the HushFree.XS, HushFree.S, HushFree.S.Hybrid, HushFree.XM, HushFree.M, and HushFree.L. Casters are not available on the HushFree.Access.M and HushFree.Access.L due to there being no floor.

Pricing:

What are the list prices for HushFree?

Please see the table on the next page. List prices are for the stock versions of each pod. Prices subject to change based on specification of features outside of the stock options. Stock specifications and renders are available on the next page.

Will there be a Supplemental Surcharge for HushFree?

Yes. Please see the table on the next page. For reference on location please view the [Supplemental Freight Charge](#) pdf found on Haworth.Com.

HushFree Stocked Configurations and Pricing:

	HushFree.XS	HushFree.S	HushFree.S.Hybrid	HushFree.XM
				
Stock List Price	\$16,775	\$22,800	\$23,300	\$32,225
Supplemental Freight Charge	East: \$250 West: \$400	East: \$250 West: \$400	East: \$250 West: \$400	East: \$300 West: \$600
Exterior	W: 41.61" H: 90.5" D: 35.43"	W: 49" H: 90.5" D: 35.43"	W: 49" H: 90.5" D: 35.43"	W: 86.93" H: 90.55" D: 35.43"
Interior	W: 35.43" H: 80.08" D: 31.73"	W: 31.74" H: 80.07" D: 38.90"	W: 31.74" H: 80.07" D: 38.90"	W: 78.48" H: 79.99" D: 29.52"
Exterior Color	White (HOL-ABB)	White (HOL-ABB)	White (HOL-ABB)	White (HOL-ABB)
Interior Color	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)
Worksurface Type	Standing Height	Height Adjustable Table	Seated Heighted	Meeting Table
Worksurface Color	Velvet Black (HFL-AGA)	Velvet Black (HFL-AGA)	Velvet Black (HFL-AGA)	Velvet Black (HFL-AGA)
Seating	N/a	Sofa Sold Separately	One Sofa	Two Sofas
Seating Color	N/a	N/a	Light Grey (HA-LTG) Seat, Dark Grey (HA-DKG) Seat	Light Grey (HA-LTG) Seat, Dark Grey (HA-DKG) Seat
Interior Electrical	1x Power	1x Power 1x 25W USB A+C	1x Power 1x 25W USB A+C	1x Power 1x 25W USB A+C

	HushFree.M	HushFree.L	HushFree.Access.M	HushFree.Access.L
				
Stock List Price	\$38,400	\$50,450	\$33,350	\$49,350
Supplemental Freight Charge	East: \$350 West: \$650	East \$500 West: \$650	East: \$350 West: \$650	East: \$500 West: \$650
Exterior	W: 87" H: 90.5" D: 54.72"	W: 86.92" H: 89.79" D: 109.44"	W: 87" H: 89.41" D: 54.72"	W: 86.93" H: 89.41" D: 109.44"
Interior	W: 78.48" H: 80.07" D: 48.42"	W: 78.48" H: 80.07" D: 106.26"	W: 78.48" H: 83.96" D: 50.55"	W: 78.48" H: 83.96" D: 104.24"
Exterior Color	White (HOL-ABB)	White (HOL-ABB)	White (HOL-ABB)	White (HOL-ABB)
Interior Color	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)	Light Grey (HAP-LTG)
Worksurface Type	Meeting Table	Meeting Table	Table Sold Separately	N/a
Worksurface Color	Velvet Black (HFL-AGA)	Velvet Black (HFL-AGA)	N/a	N/a
Seating	Two Sofas	N/a	Sofa Sold Separately	Sofa Sold Separately
Seating Color	Light Grey (HA-LTG) Seat, Dark Grey (HA-DKG) Seat	N/a	N/a	N/a
Interior Electrical	1x Power 1x 25W USB A+C	3x Power 1x 25W USB A+C	1x Power 1x 25W USB A+C	3x Power 1x 25W USB A+C