



power(shield)™

10 Year Limited Warranty

Tarkett warrants this underlayment to be free from manufacturing defects that would adversely affect its performance for a period of ten (10) years from the date of completion of proper installation. These limited warranty terms apply only to product that has been installed in accordance with the Tarkett power(shield) Installation Instructions. Proper installation includes, but is not limited to, slab moisture and pH testing as detailed in the Installation Instructions. The results of such testing must be recorded and retained in support of any potential limited warranty claim. This product is not intended for spot remediation. A full installation of power(shield) is required for the remediation of areas with moisture and/or pH issues. power(shield) is an underlayment for modular carpet tile ONLY. Under normal conditions of use as a moisture suppression membrane under modular carpet tile products, and when properly installed, power(shield) will reduce moisture vapor emissions rate (MVER) to installation requirements for most modular tile systems over concrete slabs with MVER of up to 10 lbs., RH of 90% or less, and a maximum pH of 9.

It is the responsibility of the flooring contractor to confirm that both the adhesive system and the modular carpet tile product overlay are compatible with power(shield). Please contact Tarkett Field Technical Services at 800-241-4902, ext 2625, 2623, 2670 for additional information and/or assistance.

Exceptions:

- No solvent-based, SBR-based, or any other adhesive system that is incompatible with flexible vinyl is to be used with power(shield).
- Modular carpet tile products with backing systems based on bitumen, SBR, or any other material that is incompatible with flexible vinyl are not to be installed over power(shield).
- power(shield) is not warranted over concrete with moisture issues where the source is from hydrostatic pressure.

If the underlayment fails to perform due to a manufacturing defect as defined by this Limited Warranty, Tarkett will:

During the **first** year, either (1) pay the original invoice cost of defective underlayment and the reasonable original cost of the affected flooring material, seam tape, bonding adhesive and any other affected installation materials used in a standard installation, and the reasonable cost of labor to install replacement underlayment and flooring materials, or (2) pay the reasonable cost for repair of the defective underlayment and affected floor area at the sole discretion of Tarkett. The cost of labor **does not** include costs for dump fees, concrete or foundation work, or related work.

For the next **nine** years, if Tarkett elects to provide reimbursement for the items listed in option (1) above, the payment will be adjusted to reflect the time in service that has been received from the underlayment based on the number of months that have elapsed since installation. Any repair provided under option (2) above, will not be prorated and reimbursement will be equal to 100% of the reasonable cost of the repair.

Limitations and Exclusions. Tarkett shall not be responsible for any damages to the underlayment, overlying flooring products, or any other property from any cause other than a manufacturing defect. Specifically, this Limited Warranty does not cover damage caused by:

1. Fire, or other casualties or acts of God that cause substantial shifting of the subfloor or substrate, or any distortion, cracking or movement of the subfloor, floor slab or other foundation, or other structural defects of the building or other premises;
2. Moisture issues related to hydrostatic pressure, flooding or spills of liquids on the underlayment or overlying flooring product, or other conditions that cause moisture to be above the underlayment.
3. Misuse, or improper storage, handling or use of the underlayment at any time, including excessive exposure to impact, heat or moisture prior to application, exposure of the underlayment to or application of harsh liquids or chemicals, or punctures or tears resulting from shipping, handling, or installation.
4. Installations in areas where the MVER is greater than 10 lbs., the RH exceeds 90%, and/or the pH exceeds 9 as determined by the procedures outlined in the Installation Instructions.
5. Installations not performed in strict accordance with the Tarkett Installation Instructions; defects or failure of installation materials such as patching material, grout, subflooring or other products that affect the performance of the flooring system; failure to allow the flooring system to cure properly, or to allow completion of flooring work and related construction.

This limited warranty does not cover damage resulting from improper installation or maintenance. Liability of Tarkett is limited to the actual repair or replacement of the affected area and does not cover incidental or consequential damages. Tarkett is not responsible for any expenses incurred for removal of furniture, partitioning, temporary walls or other fixtures on or around the affected area.

All Tarkett Limited Warranty and Maintenance Information can be accessed at www.tarkett.com or by dialing 800-248-2878 and following the prompts for Technical Support.

THE BUYER AND/OR END USER IS SOLELY RESPONSIBLE FOR THE SUITABILITY OF THE MERCHANDISE SELECTED FOR A PARTICULAR APPLICATION. TARKETT SHALL NOT BE RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF ANY PRODUCTS DAMAGED AS A RESULT OF FORCE MAJEURE, INCLUDING BUT NOT LIMITED TO FIRE, FLOOD, OR OTHER CATASTROPHE, ACTS OF GOD, OR ANY CAUSE BEYOND THE CONTROL OF TARKETT.

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY LAW, IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED AND EXCLUDED. ANY ORAL STATEMENTS ABOUT THE MERCHANDISE DESCRIBED HEREIN ARE NOT WARRANTIES, SHOULD NOT BE RELIED UPON BY THE BUYER, DO NOT FORM ANY PART OF THE BASIS OF THE BARGAIN, AND ARE NOT PART OF THIS OR ANY OTHER LIMITED WARRANTY. NO AGENT, DISTRIBUTOR OR REPRESENTATIVE OF TARKETT, EXCEPT AN OFFICER OF TARKETT, SHALL HAVE AUTHORITY TO AGREE TO ANY TERM, CONDITION OR PROVISION INCONSISTENT HERewith OR NOT CONTAINED HEREIN.