

Cleaning and Maintenance Procedures for Rockfon® Ceiling Products

1. During Installation

To avoid damaging the painted and reflective surface of ceiling components during installation, it's advisable to maintain as clean a work environment as possible. It's also recommended that the ceiling mechanic(s), as well as other tradespersons, make certain their hands are clean when handling ceiling components. Generally, it's always best to install ceiling components while wearing an inexpensive pair of cotton work gloves. This will reduce the transference of dirt, hand oil, sweat, etc., which can smudge, soil, or damage the finish, from the mechanic's hands to the finish during the installation process. Throughout the installation process, the ceiling mechanic(s) should always strive to maintain the same standard of cleanliness with which the job is begun.

2. Cleaning Information

As the numerous finishes offered by Rockfon® vary in color, texture, gloss level, and method of application, so to can the effect of cleaning agents upon these differences vary. The numerous finishes offered by Rockfon® can each have a different reaction to a cleaning solution and its chemical composition. For instance, a cleaning solution that proves effective for one type of finish may also clean another type of finish, but in doing so, alter its color or gloss level in some manner. In addition, the amount of effort required to clean a soiled or smudged finish will vary, and, for certain finishes, too much effort may also alter the finish in some manner.

For these reasons, Rockfon® must stress the importance of trial testing a cleaning solution, applicator, and the amount of effort necessary to apply the solution on an inconspicuous area of the component's finish prior to cleaning the soiled or smudged area. Such precautions will allow for adjustments to the cleaning solution, applicator, or application effort without risking damage to those conspicuous areas of the finish in need of cleaning.

Rockfon® has developed the following list of recommended cleaning solutions that have proven effective for a given product and finish. However, as stated previously, these solutions should be trial tested prior to application on soiled or smudged areas in order to insure their effectiveness.



3. Rockfon® Stone Wool Acoustical Ceiling Tiles Cleaning and Maintenance Recommended Practices

3.1 The surface can be vacuum-cleaned with a soft brush attachment.

3.2 Specific tiles with a lightly textured surface can also be cleaned using a damp cloth with cold or warm water (max. 104° F) with a slightly alkaline detergent (pH between 7 and 9) without alcohol, ammonia or chlorine. Cleaning with a sponge or damp cloth may render the surface slightly shinier and we therefore recommend cleaning the whole surface evenly for best results.

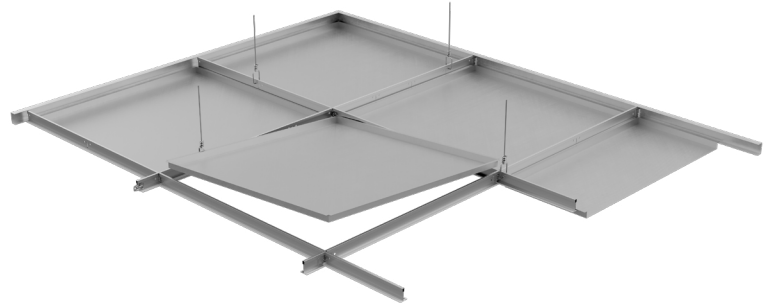
3.3 The surface of Medical™ Plus, Medical™ Air and Hygienic Plus™ have an enhanced resistance and are highly water-repellent. They are treated to minimize dirt pick-up and finger marking—this being essential for ease of installation and frequent demounting for access to services. The surface can be vacuum-cleaned with a soft brush attachment, and it resists diluted solutions of the following: ammonia, chlorine, quaternary ammonium and hydrogen peroxide. Cleaning with a sponge or damp cloth may render the surface slightly shinier and we therefore recommend cleaning the whole surface evenly for best results. They can also be cleaned and disinfected twice a year by steam cleaning following a protocol defined by experts and using an adapted surface mop.



Vacuum	Vacuum / Damp Cloth	Vacuum / Damp Cloth / Chemical Resistance to Diluted Solutions of Ammonia, Chlorine, and Hydrogen Peroxide	Vacuum / Damp Cloth / Chemical Resistance to Diluted Solutions of Ammonia, Chlorine, Quaternary Ammonium, and Hydrogen Peroxide
Rockfon Alaska®	Rockfon® Facett™	Rockfon Sonar® Activity™	Rockfon® Medical Air™
Rockfon Alaska® - DC	Rockfon® Impact™	Rockfon Sonar® - DC	Rockfon® Medical Plus™
Rockfon Artic®	Rockfon® Koral™	Rockfon Sonar®	
Rockfon® Cinema Black™	Rockfon® Medical Standard™		
Rockfon® Cinema Black™ - DC			
Rockfon® Color-All™			
Rockfon® Contour™			
Rockfon® Education Plus™			
Rockfon® Education Premium™			
Rockfon® Education Standard™			
Rockfon® Industrial Black™			
Rockfon® Industrial Opal™			
Rockfon® Islands™			
Rockfon® Mono® Acoustic			
Rockfon® Origin™			
Rockfon® Pacific™			
Rockfon Tropic®			
Rockfon Tropic® - DC			
Rockfon® Vega™ - DC			

4. Rockfon® Ceiling Grid Suspension Systems and Metal Ceilings Cleaning and Maintenance Recommended Practices

- 4.1** Select a mild, non-abrasive cleaning agent typically used for cleaning painted or reflective surfaces. Never use abrasive cleaning agents as such treatments may scratch, mar, alter, discolor, and/or remove the finish.
- 4.2** Before cleaning the finish, perform a trial test on a section of the finish that will be hidden from view once installed. This will ensure that the cleaning agent selected is appropriate and will not damage the finish in question.
- 4.3** Once an appropriate cleaning solution has been selected, care should be taken to use only that amount which is necessary. Do not soak the ceiling components with the solution.
- 4.4** Use a clean soft sponge or cloth when applying the cleaning agent in order to ensure that the applicator does not contain any abrasive elements that may damage the finish in question.
- 4.5** Any excess cleaning solution should be removed immediately so that the solution does not dry and possibly leave a residue. If a large area needs to be cleaned, it's advisable to break the area down into smaller, more manageable sections so that adequate time is available to complete each phase of the cleaning cycle.



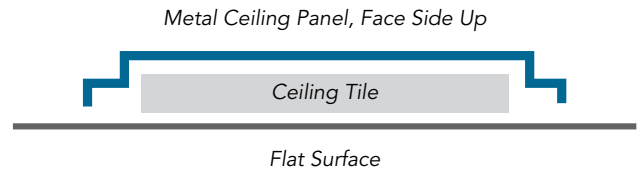
- 4.6** After cleaning the soiled or smudged area, wipe the surface with a dry soft cloth to remove any residual cleaning solution and dry the area. Use a clean damp cloth to remove any residue that cannot be removed with the dry cloth. Repeat the drying process.
- 4.7** After the components are clean, allow a few minutes for air drying before installation. It is important that the clean components are dry because other ceiling material, such as ceiling board or insulation, which may come into contact with the cleaned components, can be susceptible to damage from moisture.

Painted Surfaces	Reflective Finishes	Stainless Steel	Metalwood	Woodscenes
Dilute a mild, non-abrasive, liquid dishwashing detergent in water. Apply with a sponge or wet cloth. Wipe clean with a dry, soft cloth.	Apply household glass cleaner. Wipe clean with a soft cloth. A metal polish, such as "Noxon-7 Metal Polish", may be used to clean and polish panels with a reflective finish.	Clean with a soft cloth dampened with water. If needed, a glass cleaner or commercially available stainless steel cleaner can be used.	Clean with water and a damp cloth or sponge. If needed, dilute a mild, non-abrasive, liquid dishwashing detergent or soap in water. Clean in the direction of wood grain. Wipe clean with a dry, soft cloth.	Dilute a mild, non-abrasive, liquid dishwashing detergent in water. Apply with a sponge or wet cloth. Clean in the direction of wood grain. Wipe clean with a dry, soft cloth.

5. Additional Metal Ceilings Cleaning and Maintenance Recommendations

If a Metal Ceiling Panel is soiled or smudged to such an extent that it cannot be adequately cleaned while in place within the supporting ceiling system, then carefully remove the panel from the ceiling. Place the panel, face side up, over a 2' x 2' ceiling tile that is resting on a flat, rigid surface, such as a tabletop. The flat surface will insure a stable, level working surface, and the ceiling tile will provide support for the face of the panel. Once this proper support is in place, commence with the appropriate cleaning procedures while cleaning the panel, care should be taken to exert minimal pressure on the face of the panel.

Failure to take such care when cleaning these panels may result in panel deformation.



6. Preparation for Painting Traditions™ Panels

- 6.1** Prior to painting Traditions™ panels, it's advisable to clean the panels by applying a solution of equal parts vinegar and water with a soft sponge or cloth. This will serve to remove any surface oil, dirt, dust, etc. from the panel, which will insure better paint retention. It is strongly recommended that the panels be dried thoroughly, as any solution remaining on the panels will cause the metal to tarnish.
- 6.2** If the natural metal appearance of Traditions™ panels is to be retained, clean the panels with "Noxon-7 Metal Polish" prior to applying a polyurethane coating as recommended by Rockfon. The metal polish will serve to remove any surface accumulation, as well as any metal tarnishing that may have occurred in transit or storage.

Have Questions?

Contact Rockfon Technical Support by calling **800-323-7164**, prompt 2 and we can provide assistance on your project.