Maintenance Guidelines
Ursa
300181

Knoll Textiles

Maintenance Code
W-Clean with water-based cleanser.



Regular Maintenance
For upholstery products, vacuum regularly using the proper attachments to avoid pilling.

For wallcovering products, clean with mild soap, lukewarm water and a natural sponge. Rinse with clean, clear water, and dry with a clean, soft, white cloth.

General Recommendations
Treat stains promptly. The longer a stain remains on the textile, the more difficult it will be to remove. A professional furniture cleaning service is recommended.

Always pre-test any cleaning method in an inconspicuous area.

Several light applications of a cleaning agent are less harmful than a single concentrated application. Repeat stain treatment several times if necessary.

Never use heat to clean textiles. Heat can set stains.

Do not use solvent-based cleaning agents such as lacquer thinners, nail polish remover, pine oil or cleaning agents containing bleach. These agents my cause discoloration over time.

Do not over saturate the textile or let water pool in seams.

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Stain Treatment
Soak up any excess moisture immediately.

For oil and water-based stains, use a clean, soft, white cloth, or a natural sponge, with lukewarm, soapy water. Brush the stain with light, quick strokes. Avoid a scrubbing motion and work from the edge of the stain toward the center.

For solid stains (e.g. mud) allow the stain to dry thoroughly and gently break up any hardened areas. Use a nylon, soft bristle brush to remove all loose particles.

For insoluble stains (e.g. chewing gum, candle wax, etc.), use a plastic bag filled with ice to rub the stain until the substance becomes brittle. Use a clean, dull, flat knife to gently remove the substance. If the stain persists, blot the area with a clean, soft, white cloth or natural sponge and lukewarm soapy water.

For ink stains and scuff marks on vinyl wallcovering, gently blot the stain with isopropyl (rubbing) alcohol. This treatment will lighten the stain but will not remove it completely.

Rinse stain treatment thoroughly with a natural sponge moistened slightly with cool, clean water and completely remove all cleaning solution residue as left over residue can attract soil over time.

Extra care should be taken when cleaning dark colors to avoid creating light marks that can be caused by color transfer.

Avoid excess rubbing to prevent discoloration and damage to the face of the material.

Do not saturate the surface.

Allow the textile to dry thoroughly and vacuum natural wallcovering textiles before using.

Notes

The information above is a guide to help in the maintenance of Maharam textiles. Maharam can neither guarantee, nor take responsibility for specific results.

Under no circumstances shall Maharam be liable for any incidental, consequential, or other damage resulting from negligence, misuse, mishandling, or exposure of any chemicals used in connection with maintenance. Information relating to chemicals/cleaning solvents, environmental use, and human exposure should be reviewed with appropriate suppliers. All label instructions on their use and precautions should be followed.

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